



HKT pioneers telemedicine in Hong Kong with HealthTech platform DrGo

HKT (SEHK: 6823) – HONG KONG, July 29, 2020 – HKT today announces the launch of DrGo, an innovative HealthTech platform in Hong Kong which provides convenient telemedicine services.

DrGo is a brand new end-to-end app-based platform connecting users with Hong Kong registered doctors who will provide consultation services and medical advice via video consultation. Prescribed medicine will be delivered to the user's designated address.

DrGo users in Hong Kong can get access to a one-stop medical consultation via their mobile devices. They can speak to a doctor from their home or workplace without the need to make a physical visit and queue at a hospital or clinic. Remote consultation provides sense of ease and convenience, which is particularly important at a time when social distancing is critical during the current pandemic.

Ms. Susanna Hui, Group Managing Director of HKT, said, "As a leading innovator and the premier ICT service provider in Hong Kong, HKT is proud to introduce the most comprehensive end-to-end telemedicine platform in Hong Kong as a new benchmark to support digital transformation in the healthcare sector. DrGo not only serves a growing need in the community but also contributes to Hong Kong's continued development into a smart city."

Ms. Hui added, "DrGo is our first major venture in HealthTech, serving the general public users. HKT is also exploring B2B (business to business) opportunities of HealthTech for applications in hospitals, clinics and universities such as telemedicine, remote mentoring, and remote clinical training. HKT is capable of enabling technologies of 5G, IoT and AI for big data analytics, which will enhance medical research, disease prevention and diagnosis, and will therefore be of enormous benefits to everyone in the community."

In the initial phase, HKT is partnering with private hospitals and clinics to provide general practice medical consultation services. The scope will be extended to specialist consultation, caring of patients with chronic diseases and other healthcare services. HKT's long term goal is to offer remote healthcare services to users of the public healthcare system. HKT will also examine other opportunities in HealthTech such as health risk assessment, remote monitoring, chronic diseases management, and M2M and connected devices, etc.

DrGo will be launched on August 3. At launch, Gleneagles Hospital Hong Kong will partner with DrGo to provide medical consultation services. DrGo will continue to expand its doctor network in collaboration with other hospitals, clinic chains, and doctors.

Mr. Dirk Schraven, Chief Executive Officer of Gleneagles Hospital Hong Kong, said, "Health care is in dire need of innovation, and innovation is very central to Gleneagles Hospital Hong Kong. We are trying to make a difference in Hong Kong healthcare through innovation to meet the changing needs and expectations of patients. We are pleased to be the first medical partner of DrGo, through which more patients can enjoy high-quality, and convenient virtual medical care from our doctors. Especially in these challenging times, this is a timely solution to patients' needs."

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an HKT service

In the event of a need to see a doctor, users may simply download the DrGo App, complete a simple registration, and then book an appointment with the available doctor. Consultation will take place in-app at the scheduled time, when the doctor is ready. DrGo will arrange for the delivery of any prescribed medicine, medical certificate, medical referral letter and/or receipt (if applicable), to the user's designated address in Hong Kong, usually within four hours. Users can access doctor's diagnosis and audio prescribed medicine instruction anytime in the DrGo App.

From the day of launch, DrGo's service hours are 9:00a.m. – 8:00p.m. (Monday to Friday). The service hours will be extended to 8:00a.m. – 8:00p.m. (Monday to Sunday, including public holidays) from the end of August. The consultation fee ranges from HK\$398 to HK\$450 (depending on the doctor chosen), including up to three days of standard medicine which a general medical practitioner may prescribe and a one-time delivery service. As a launch promotion, from now until December 31, 2020, any user successfully registering on the DrGo App with a valid email address and a Hong Kong mobile number will receive a welcome gift, including a DrGo medical consultation e-voucher of up to HK\$200 and a Hung Fook Tong e-voucher of up to HK\$50 (while stocks last). Please visit www.drgo.com.hk for details.

For registration, please download the DrGo App via https://drgehkt.page.link/download_app.

For more DrGo service details, please call service hotline at +852 2380 2323 or visit www.drgo.com.hk.



Ms. Susanna Hui, Group Managing Director of HKT (left), and Mr. Ringo Ng, Managing Director of HKT's Consumer Group, unveil the telemedicine platform DrGo.



Ms. Susanna Hui, Group Managing Director of HKT (center); Mr. Ringo Ng, Managing Director of HKT's Consumer Group (left); and Mr. Dirk Schraven, CEO of Gleneagles Hong Kong Hospital, jointly announce Gleneagles Hong Kong Hospital will partner with DrGo to provide medical consultation services.

About HKT

HKT (SEHK: 6823) is Hong Kong's premier telecommunications service provider and leading operator in fixed-line, broadband and mobile communication services. It meets the needs of the Hong Kong public and local and international businesses with a wide range of services including local telephony, local data and broadband, international telecommunications, mobile, enterprise solutions, and other telecommunications businesses such as customer premises equipment sales, outsourcing, consulting, and contact centers.

HKT offers a unique quadruple-play experience in Hong Kong delivering media content on its fixed-line, broadband Internet access and mobile platforms jointly with its parent company, PCCW Limited.

HKT also provides a range of innovative and smart living services beyond connectivity to make the daily lives of customers smarter, whether they are at home, in the workplace, or on the go. Consumers and merchants alike may also enjoy HKT's financial-related services such as mobile payment, smart mobile point-of-sale solutions, and insurance.

For enterprises, HKT delivers end-to-end integrated solutions employing emerging technologies such as cloud computing, Internet of Things (IoT) and Artificial Intelligence (AI) to accelerate their digital transformation, contributing to Hong Kong's development into a smart city.

The Club is HKT's loyalty program and one of the largest of its kind in Hong Kong, not only offering a variety of privileges and benefits to enrich the lifestyle of members, but also increasingly amalgamating merchants and becoming an integral part of a new digital ecosystem connecting consumers and merchants.

For more information, please visit www.hkt.com.

For media inquiries, please call:

Stella Wong

HKT

Group Communications

Tel: +852 2888 2253

Email: stella.wm.wong@pccw.com

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