September 4, 2020

Dear Shareholder(s),

Election of Means of Receipt and Language of Corporate Communications

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the “Listing Rules”), PCCW Limited (the “Company”) is writing to seek your election regarding the means of receipt and the language of corporate communications (the “Corporate Communications”) of the Company to be dispatched in the future. Corporate Communications mean any documents to be issued by the Company for your information or action as defined in Rule 1.01 of the Listing Rules, including but not limited to (a) an annual report; (b) an interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.

You may choose one of the options set out below:

(1) to read all future Corporate Communications published on the Company’s website at www.pccw.com/ir (“Website Version”) in place of receiving printed copies, and to receive a notification (“Notification”) of the publication of the Corporate Communications on the Company’s website; or
(2) to receive the printed English version of all future Corporate Communications only; or
(3) to receive the printed Chinese version of all future Corporate Communications only; or
(4) to receive both the printed English and Chinese versions of all future Corporate Communications.

In support of environmental protection and for the purpose of saving printing and mailing costs, the Company encourages you to elect the Website Version option.

To make your election, please mark “X” in the appropriate box in the enclosed reply form (with a pre-paid postage mailing label at the bottom of the reply form*), sign and return the same to the Company’s share registrar (the “Share Registrar”), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wan Chai, Hong Kong. If you select the Website Version, please provide your e-mail address and you will expressly receive the Notification by e-mail.

If the Company does not receive the enclosed reply form duly completed and signed by you or does not receive a response from you by October 2, 2020, you will be deemed to have agreed to receive the Website Version in place of receiving printed copies of all future Corporate Communications.

You have the right at any time to change your elected means of receipt and choice of language by providing reasonable prior notice in writing to the Company c/o the Share Registrar or by sending an e-mail to pccw@computershare.com.hk. If you have difficulty in receiving or gaining access to the Website Version of the Corporate Communications, the Company will, upon your request in writing or by e-mail, promptly send the printed version(s) of the Corporate Communications to you free of charge.

Please note that (a) the printed versions of the Corporate Communications in both English and Chinese will be available from the Company and the Share Registrar upon request; and (b) the Website Version of the Corporate Communications in both English and Chinese will be available on the Company’s website at www.pccw.com/ir and on the website of Hong Kong Exchanges and Clearing Limited at www.hkexnews.hk.

Should you have any queries relating to this letter, please call the service hotline at (852) 2862 8688 during business hours (9:00 a.m. to 6:00 p.m., Monday to Friday, excluding Hong Kong public holidays).

Yours faithfully,
For and on behalf of
PCCW Limited
Bernadette M. Lomas
Group General Counsel and Company Secretary

* If the mailing label is used for posting in Hong Kong, no postage stamp is required. Please affix appropriate postage stamp when posting outside Hong Kong.
To: PCCW Limited (the "Company")

(Stock Code: 0008)
c/o Computershare Hong Kong Investor Services Limited
17M Floor, Hopewell Centre
183 Queen's Road East
Wan Chai, Hong Kong

Subject: Personal Information Collection

To: Corporate Communications include but not limited to (a) annual report; (b) an interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.

Notes:

1. Unless otherwise defined herein, terms used in this Reply Form shall bear the same meanings as those defined in the Letter to Shareholder(s) dated September 4, 2020.

2. If the Company does not receive this Reply Form duly completed and signed by you or does not receive a response from you by October 2, 2020, you will be deemed to have agreed to receive the Website Version in place of receiving printed copies of all future Corporate Communications and an e-mail notification or a notification letter of the publication of the Corporate Communications on the Company’s website will be sent instead to you in the future.

3. Shareholders are entitled to change the elected means of receipt and choice of language of the Corporate Communications at any time by reasonable prior notice in writing to the Company c/o the Share Register or by sending an e-mail to pccw@computershare.com.hk.

4. For the avoidance of doubt, we do not accept any special instructions given on the Reply Form.

Personal Information Collection Statement (個資類資料聲明)

(i) "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the laws of Hong Kong ("PDPO").

(ii) Your supply of Personal Data to the Company is on a voluntary basis. If you fail to provide sufficient information, the Company may not be able to process your instructions and/or requests as stated in this form.

(iii) Your Personal Data is to be disclosed by the Company to its subsidiaries, its share registrar, and/or other companies or bodies for any of the stated purposes, and retained for such period as may be necessary for verification and record purposes.

(iv) You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be made in writing to the Personal Data Privacy Officer of Computershare Hong Kong Investor Services Limited at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong.

Contact telephone number: 

Please cut the mailing label and stick it on an envelope to return this Request Form to us.

No postage is necessary if posted in Hong Kong.

Mailing Label

Computershare Hong Kong Investor Services Limited
香港中央證券登記有限公司
Freepost No. 簽發回郵號碼: 37
Hong Kong 香港