



PCCW Limited
電訊盈科有限公司

(Incorporated in Hong Kong with limited liability)
(Stock Code: 0008)

April 1, 2022

Dear Shareholder(s),

Election of Means of Receipt and Language of Corporate Communications

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the “**Listing Rules**”), PCCW Limited (the “**Company**”) is writing to seek your election regarding the means of receipt and the language of corporate communications (the “**Corporate Communications**”) of the Company to be dispatched in the future. Corporate Communications mean any documents to be issued by the Company for your information or action as defined in Rule 1.01 of the Listing Rules, including but not limited to (a) an annual report; (b) an interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.

You may choose one of the options set out below:

- (1) to read all future Corporate Communications published on the Company’s website at www.pccw.com/ir (“**Website Version**”) in place of receiving printed copies, and to receive a notification (“**Notification**”) of the publication of the Corporate Communications on the Company’s website; or
- (2) to receive the printed English version of all future Corporate Communications only; or
- (3) to receive the printed Chinese version of all future Corporate Communications only; or
- (4) to receive both the printed English and Chinese versions of all future Corporate Communications.

In support of environmental protection and for the purpose of saving printing and mailing costs, the Company encourages you to elect the Website Version option.

To make your election, please mark “**X**” in the appropriate box in the enclosed reply form (with a pre-paid postage mailing label at the bottom of the reply form[#]), sign and return the same to the Company’s share registrar (the “**Share Registrar**”), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wan Chai, Hong Kong. If you select the Website Version, please provide your e-mail address and you will expressly receive the Notification by e-mail.

If the Company does not receive the enclosed reply form duly completed and signed by you or does not receive a response from you by April 29, 2022, you will be deemed to have agreed to receive the Website Version in place of receiving printed copies of all future Corporate Communications.

You have the right at any time to change your elected means of receipt and choice of language by providing reasonable prior notice in writing to the Company c/o the Share Registrar or by sending an e-mail to pccw@computershare.com.hk. If you have difficulty in receiving or gaining access to the Website Version of the Corporate Communications, the Company will, upon your request in writing or by e-mail, promptly send the printed version(s) of the Corporate Communications to you free of charge.

Please note that (a) the printed versions of the Corporate Communications in both English and Chinese will be available from the Company and the Share Registrar upon request; and (b) the Website Version of the Corporate Communications in both English and Chinese will be available on the Company’s website at www.pccw.com/ir and on the website of Hong Kong Exchanges and Clearing Limited (“**HKEX**”) at www.hkexnews.hk.

The 2021 Environmental, Social and Governance Report (the “**2021 ESG Report**”), published in electronic form only, is also available on the Company’s website and the website of HKEX. If you wish to receive a printed copy of the 2021 ESG Report, you may submit your request to the Share Registrar by post at the above address or by e-mail to pccw@computershare.com.hk.

Should you have any queries relating to this letter, please call the service hotline of the Share Registrar at (852) 2862 8688 during business hours (9:00 a.m. to 6:00 p.m., Monday to Friday, excluding Hong Kong public holidays).

Yours faithfully,
For and on behalf of
PCCW Limited
Cheung Hok Chee, Vanessa
Group General Counsel and Company Secretary

[#] If the mailing label is used for posting in Hong Kong, no postage stamp is required. Please affix appropriate postage stamp when posting outside Hong Kong.



Reply Form 回條

To: PCCW Limited (the "Company") (Stock Code: 0008) c/o Computershare Hong Kong Investor Services Limited 17M Floor, Hopewell Centre 183 Queen's Road East Wan Chai, Hong Kong

致: 電訊盈科有限公司 ("公司") (股份代號: 0008) 經香港中央證券登記有限公司 香港灣仔皇后大道東 183 號 合和中心 17M 樓

I/we would like to receive all future Corporate Communications* of the Company in the manner as indicated below: 本人/吾等希望以下列方式收取所有日後 貴公司的公司通訊:

(Please mark "X" in ONLY ONE of the following boxes) (請僅在下列其中一個空格內劃上「X」號)

Form with checkboxes and grid for email address. Includes instructions to read all future Corporate Communications published on the Company's website at www.pccw.com/ir.

(The Company will send to the e-mail address provided above (if any) a notification of the publication of the Corporate Communications on the Company's website in the future. If no e-mail address is provided, only a notification letter of the publication of the Corporate Communications on the Company's website will be sent instead. Please provide the e-mail address in English Capital Letters and the e-mail address is used for e-mail notification of the release of Corporate Communications only.)

- Options for receiving communications: printed English version ONLY, printed Chinese version ONLY, or both printed English and Chinese versions.

Contact telephone number: 聯絡電話號碼:

Signature: 簽名:

Date: 日期:

Notes 附註:

- 1. Unless otherwise defined herein, terms used in this Reply Form shall bear the same meanings as those defined in the Letter to Shareholder(s) dated April 1, 2022.
2. If the Company does not receive this Reply Form duly completed and signed by you or does not receive a response from you by April 29, 2022, you will be deemed to have agreed to receive the Website Version in place of receiving printed copies of all future Corporate Communications and an e-mail notification or a notification letter of the publication of the Corporate Communications on the Company's website will be sent to you in the future.
3. Shareholders are entitled to change the elected means of receipt and choice of language of the Corporate Communications at any time by reasonable prior notice in writing to the Company c/o the Share Registrar or by sending an e-mail to pccw@computershare.com.hk.
4. For the avoidance of doubt, we do not accept any special instructions given on this Reply Form.

Personal Information Collection Statement 收集個人資料聲明:

- (i) "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the laws of Hong Kong ("PDPO").
(ii) Your supply of Personal Data to the Company is on a voluntary basis. If you fail to provide sufficient information, the Company may not be able to process your instructions and/or requests as stated in this form.
(iii) Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, its share registrar, and/or other companies or bodies for any of the stated purposes, and retained for such period as may be necessary for verification and record purposes.
(iv) You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be made in writing to the Personal Data Privacy Officer of Computershare Hong Kong Investor Services Limited at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong.

* Corporate Communications include but are not limited to (a) an annual report; (b) an interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.

Mailing Label 郵寄標籤. Computershare Hong Kong Investor Services Limited. 香港中央證券登記有限公司. Freepost No. 簡便回郵號碼: 37. Hong Kong 香港.

Please cut the mailing label and stick it on an envelope to return this Request Form to us. No postage is necessary if posted in Hong Kong. 當閣下寄回本申請表格時, 請將郵寄標籤剪貼於信封上。如在本港投寄, 閣下無需支付郵費或貼上郵票。

Get in touch with us 與我們聯繫. Send us an enquiry 垂詢. Rate our service 評價. Lodge a complaint 投訴. Contact Us 聯繫我們. www.computershare.com/hk/contact

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