3 April 2023

Dear Shareholder(s)

Election of Means of Receipt and Language of Corporate Communications

Pursuant to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the “Listing Rules”), PCCW Limited (the “Company”) is writing to seek your election regarding the means of receipt and the language of corporate communications (the “Corporate Communications”) of the Company to be despatched in the future. Corporate Communications mean any documents to be issued by the Company for your information or action as defined in Rule 1.01 of the Listing Rules, including but not limited to (a) an annual report; (b) an interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.

You may choose one of the options set out below:

1. to read all future Corporate Communications published on the Company’s website at www.pccw.com/ir (“Website Version”) in place of receiving printed copies, and to receive a notification (“Notification”) of the publication of the Corporate Communications on the Company’s website; or
2. to receive the printed English version of all future Corporate Communications only; or
3. to receive the printed Chinese version of all future Corporate Communications only; or
4. to receive both the printed English and Chinese versions of all future Corporate Communications.

In support of environmental protection and for the purpose of saving printing and mailing costs, the Company encourages you to elect the Website Version option.

To make your election, please mark “X” in the appropriate box in the enclosed reply form (with a pre-paid postage mailing label at the bottom of the reply form*), sign and return the same to the Company’s share registrar (the “Share Registrar”), Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen’s Road East, Wan Chai, Hong Kong. If you select the Website Version, please provide your e-mail address and you will expressly receive the Notification by e-mail.

If the Company does not receive the enclosed reply form duly completed and signed by you or does not receive a response from you by 1 May 2023, you will be deemed to have agreed to receive the Website Version in place of receiving printed copies of all future Corporate Communications.

You have the right at any time to change your elected means of receipt and choice of language by providing reasonable prior notice in writing to the Company c/o the Share Registrar or by sending an e-mail to pccw@computershare.com.hk. If you have difficulty in receiving or gaining access to the Website Version of the Corporate Communications, the Company will, upon your request in writing or by e-mail, promptly send the printed version(s) of the Corporate Communications to you free of charge.

Please note that (a) the printed versions of the Corporate Communications in both English and Chinese will be available from the Company and the Share Registrar upon request; and (b) the Website Version of the Corporate Communications in both English and Chinese will be available on the Company’s website at www.pccw.com/ir and on the website of Hong Kong Exchanges and Clearing Limited (“HKEX”) at www.hkexnews.hk.

The 2022 Environmental, Social and Governance Report (the “2022 ESG Report”), published in electronic form only, is also available on the Company’s website and the website of HKEX. If you wish to receive a printed copy of the 2022 ESG Report, you may submit your request to the Share Registrar by post at the above address or by e-mail to pccw@computershare.com.hk.

Should you have any queries relating to this letter, please call the service hotline of the Share Registrar at (852) 2862 8688 during business hours (from 9am to 6pm, Monday to Friday, excluding Hong Kong public holidays).

Yours faithfully

For and on behalf of
PCCW Limited
Cheung Hok Chee, Vanessa
Group General Counsel and Company Secretary

* If the mailing label is used for posting in Hong Kong, no postage stamp is required. Please affix appropriate postage stamp when posting outside Hong Kong.
We would like to receive all future Corporate Communications of the Company in the manner as indicated below:

(Please mark "X" in ONLY ONE of the following boxes) (請選在下列其中一個空格內劃上「X」號)

☐ to receive both the printed English and Chinese versions of all future Corporate Communications;

☐ to receive the printed English version of all future Corporate Communications ONLY;

☐ to receive the printed Chinese version of all future Corporate Communications ONLY;

☐ to receive the email version of all future Corporate Communications (in English and Chinese versions);

☐ to receive all future Corporate Communications in ONLY ONE choice of means of receipt and language version.

Personal Information Collection Statement (個人資料收集聲明)

(i) "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the laws of Hong Kong ("PDPO").

(ii) Your supply of Personal Data to the Company is on a voluntary basis. If you fail to provide sufficient information, the Company may not be able to process your instructions and/or requests as stated in this form.

(iii) Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, its share registrar, and/or other companies or bodies for any of the stated purposes, and retained for such period as may be necessary for verification and record purposes.

(iv) You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be made in writing to the Personal Data Privacy Officer of Computershare Hong Kong Investor Services Limited at 17M Floor, Hopewell Centre, 135 Queen's Road East, Wan Chai, Hong Kong, or by sending an e-mail to pccw@computershare.com.hk. Request forms can be obtained from the above e-mail address or the Company’s website www.pccw.com.

5. For the avoidance of doubt, we do not accept any special instructions or requests on the Completion of this form.

Mailing Label 資料標籤

Computershare Hong Kong Investor Services Limited
香港中央證券登記有限公司

Freepost No. 郵政編號：37
簡便回郵號碼：37
Hong Kong 香港

Contact telephone number:
聯絡電話號碼:

Signature: 報名：

Date: 日期:

Notes 註釋：

1. Unless otherwise defined herein, terms used in this Reply Form shall bear the same meanings as those defined in the Letter to Shareholder(s) dated 3 April 2023.

2. If the Company does not receive this Reply Form duly completed and signed by you or does not receive a response from you by 1 May 2023, you will be deemed to have agreed to receive the Website Version in place of receiving printed copies of all future Corporate Communications and an e-mail notification or a notification letter of the publication of the Corporate Communications on the Company's website will be sent to you in the future.

3. Shareholders are entitled to change the elected means of receipt and choice of language of the Corporate Communications at any time by reasonable prior notice in writing to the Company c/o the Share Registrar or by sending an e-mail to pccw@computershare.com.hk.

4. For the avoidance of doubt, we do not accept any special instructions or requests on the Completion of this form.