



# 2010 Interim Results

*For the period ended June 30, 2010*

**August 13, 2010 - Hong Kong**



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# Forward-Looking Statements

This presentation may contain "forward-looking statements" that are not historical in nature. These forward-looking statements, which include, without limitation, statements regarding PCCW's future results of operations, financial condition or business prospects, are based on the current beliefs, assumptions, expectations, estimates, and projections of the directors and management of PCCW about the business, the industry and the markets in which PCCW operates. These statements are not guarantees of future performance and are subject to risks, uncertainties and other factors, some of which are beyond PCCW's control and are difficult to predict. Actual results could differ materially from those expressed, implied or forecasted in these forward-looking statements for a variety of factors.

# *Overview*

*Alex Arena*

*Group Managing Director*

# 2010 H1 Financial Performance

(US\$ million)

	Core Business*			Consolidated		
	<u>H1'09</u>	<u>H1'10</u>	% change	<u>H1'09</u>	<u>H1'10</u>	% change
<b>Revenue</b>	<b>1,342</b>	<b>1,376</b>	<b>+ 3%</b>	<b>1,638</b>	<b>1,513</b>	<b>- 8%</b>
<b>EBITDA</b>	<b>421</b>	<b>432</b>	<b>+ 3%</b>	<b>460</b>	<b>477</b>	<b>+ 4%</b>

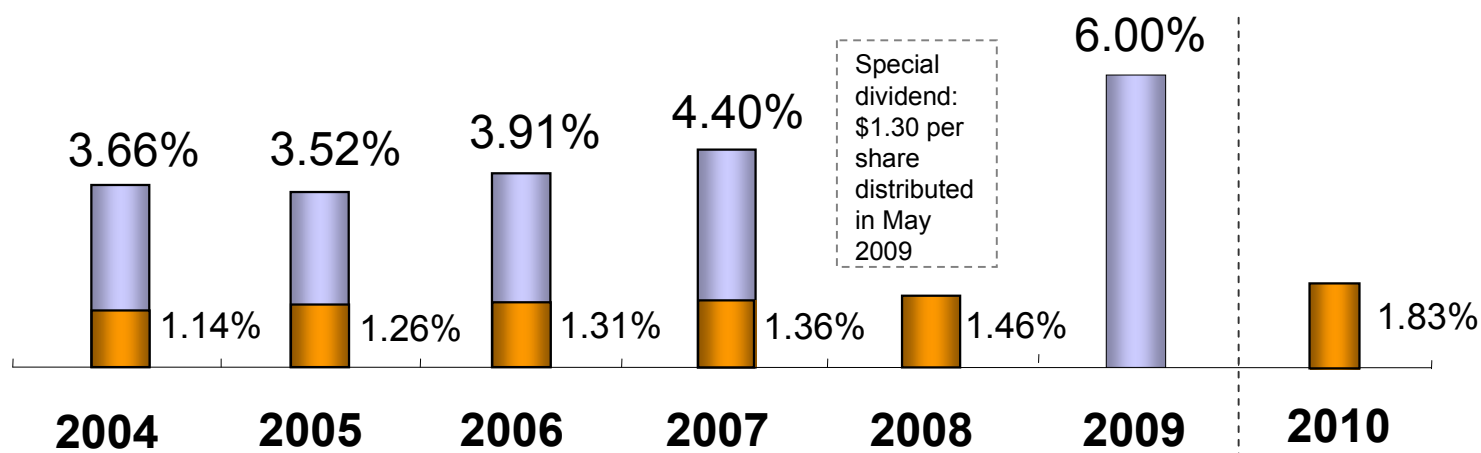
<b>Profit Attributable to Equity Holders</b>	<b>84</b>	<b>98</b>	<b>+ 17%</b>
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**The Board Has Declared an Interim Dividend of 5.10 HK Cents Per Share**

\* Core business includes telecom, media and ICT businesses

# 2010 H1 Dividend Yield

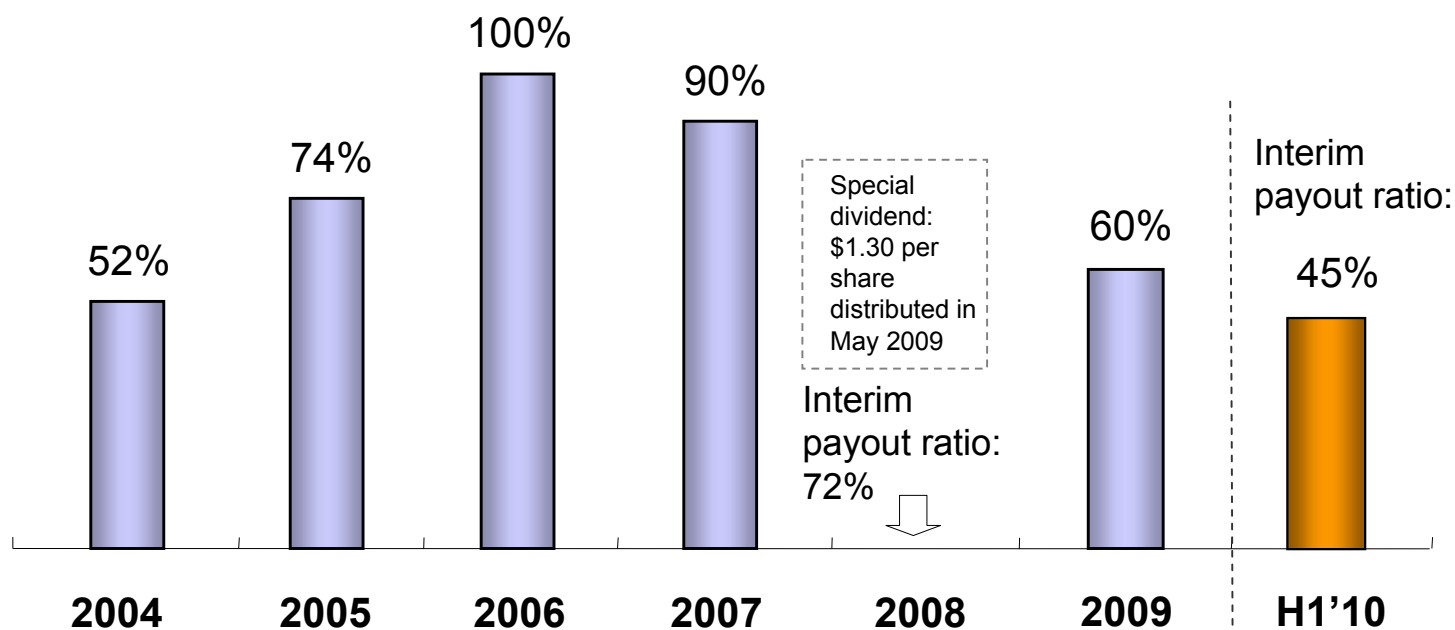
- Total Dividend Yield
- Interim Dividend yield



DPS (HK\$)

Interim	\$0.055	\$0.065	\$0.065	\$0.065	\$0.070	\$ -	\$0.051
Final	\$0.096	\$0.120	\$0.120	\$0.135	\$ -	\$0.133	
Special	\$ -	\$ -	\$ -	\$ -	\$1.300	\$ -	
Total	\$0.151	\$0.185	\$0.185	\$0.200	\$1.370	\$0.133	

# 2010 H1 Dividend Payout Ratio



DPS (HK\$)

Interim	\$0.055	\$0.065	\$0.065	\$0.065	\$0.070	\$ -	\$0.051
Final	\$0.096	\$0.120	\$0.120	\$0.135	\$ -	\$0.133	
Special	\$ -	\$ -	\$ -	\$ -	\$1.300	\$ -	
Total	\$0.151	\$0.185	\$0.185	\$0.200	\$1.370	\$0.133	

# *Financial Review*

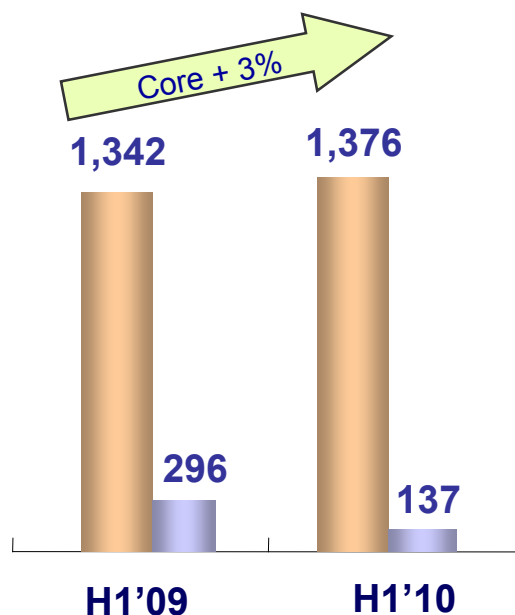
*Susanna Hui*

*Group Chief Financial Officer*

# Improved Group Performance as Core Business Resumes Growth

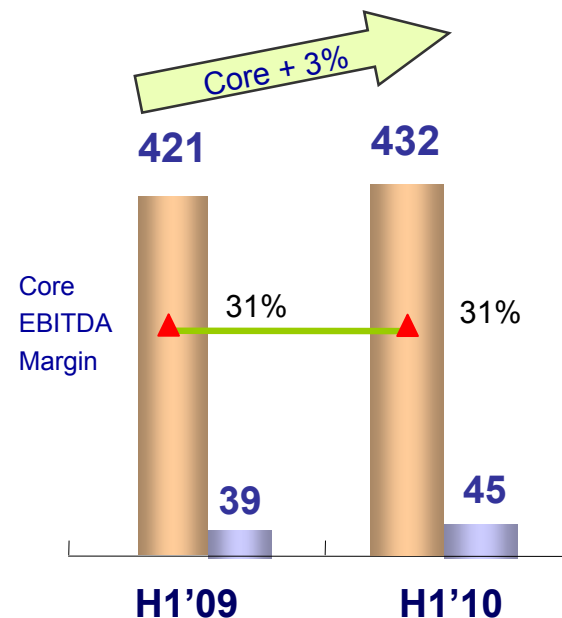
(US\$ million)   ■ Core Business\*   ■ PCPD

## Revenue



- Core revenue further improved on resilient results last year
- PCPD revenue comprised contributions from ONE Pacific Heights and fewer units from Bel-Air

## EBITDA



- EBITDA of both core business and PCPD increased
- Core EBITDA margin remained stable

\* Core business includes telecom, media and ICT businesses



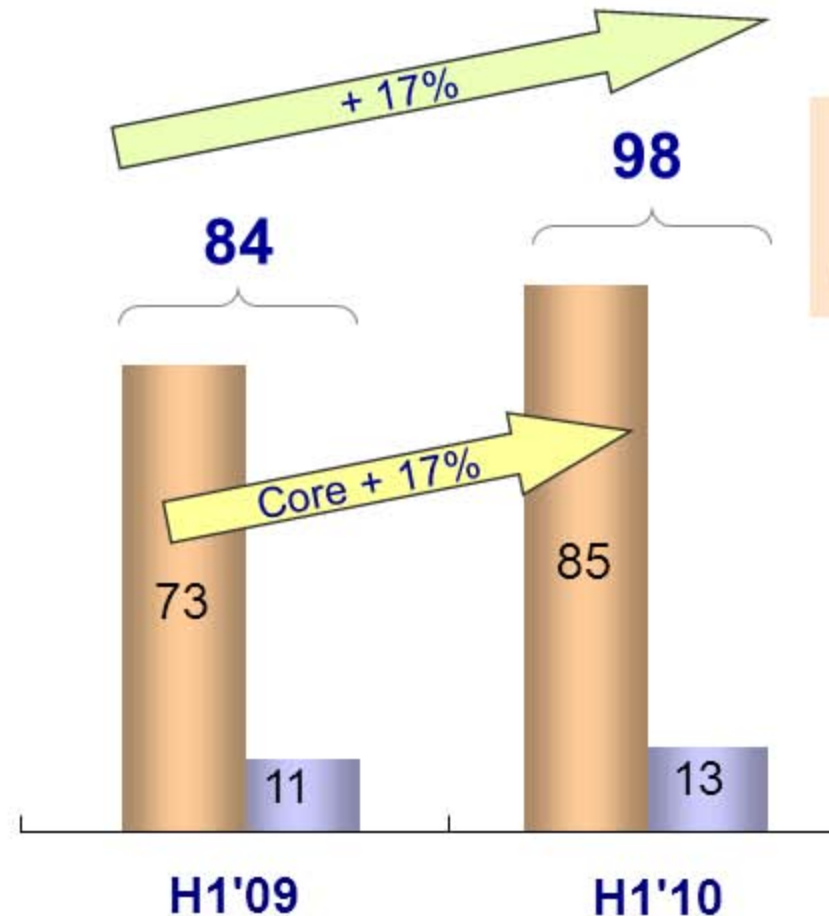
# Solid Profit Growth for Shareholders

## Profit Attributable to Equity Holders

(US\$ million)

■ Core Business\*

■ PCPD



**Earnings Per Share**

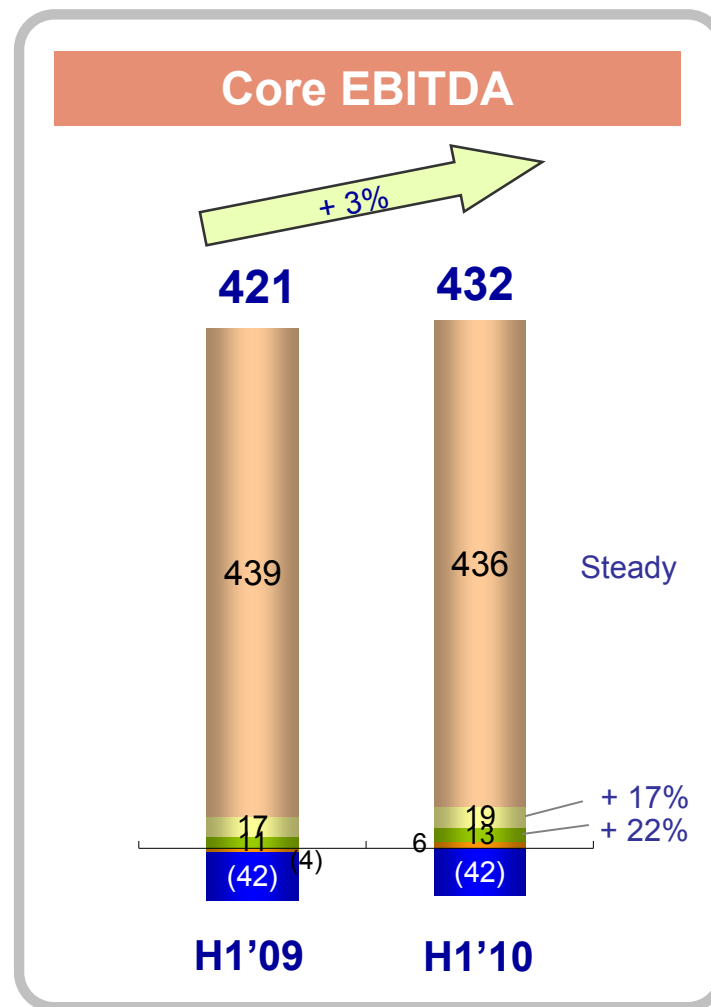
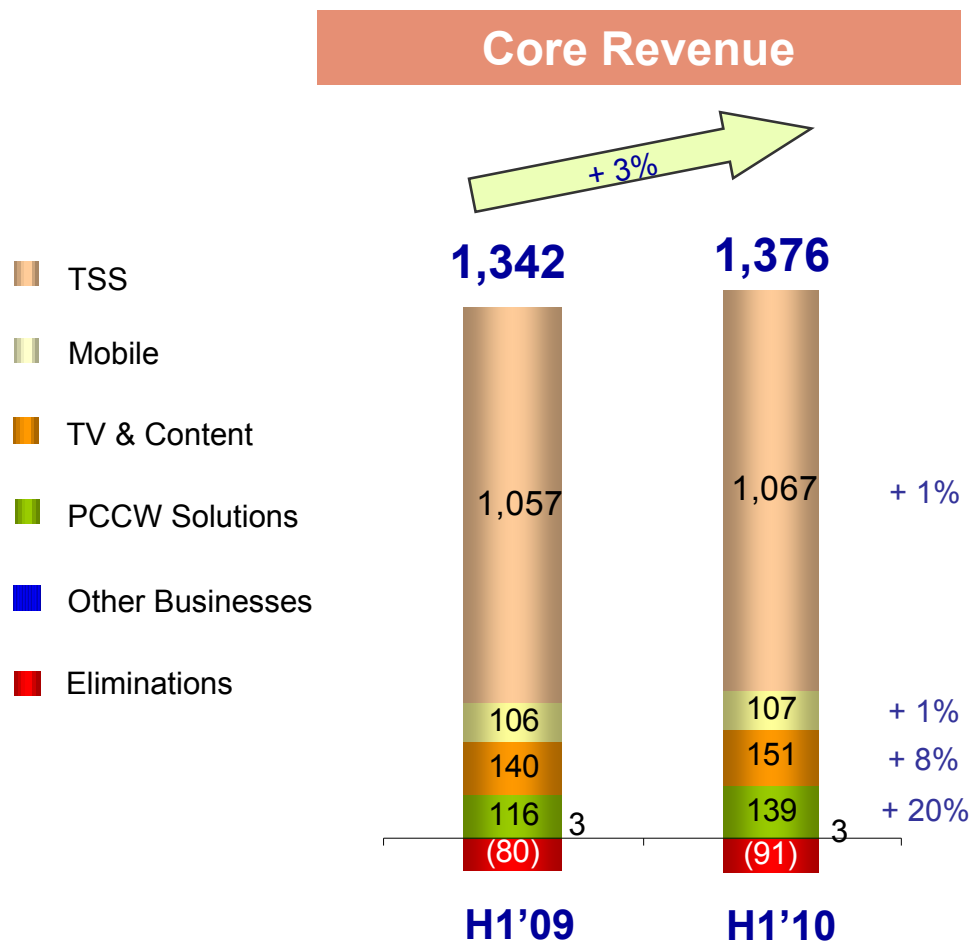
11.30 HK cents

(H1'09: 9.66 HK cents)

\* Core business includes telecom, media and ICT businesses

# Revenue Growth in All Four Segments with Uplift in Core EBITDA

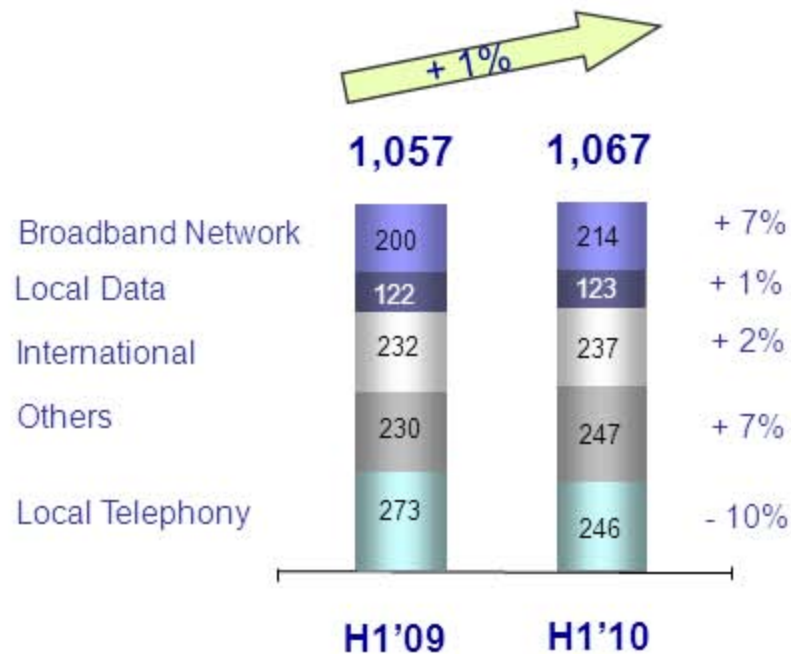
(US\$ million)



# Solid TSS Performance Continues to Provide Steady Cash Flow

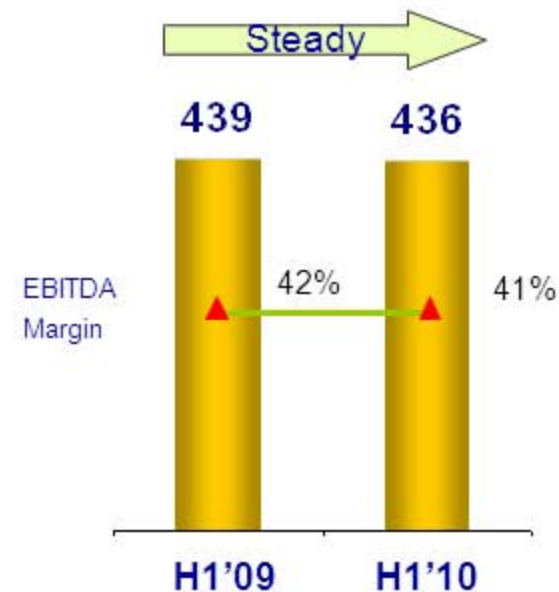
(US\$ million)

## TSS Revenue



- Broadband revenue up 7% y-o-y despite severe competition
- Local data and International also benefited from economic recovery
- Teleservices revenue boosted by overseas acquisition
- / gained popularity, facilitating future ARPU uplift

## TSS EBITDA

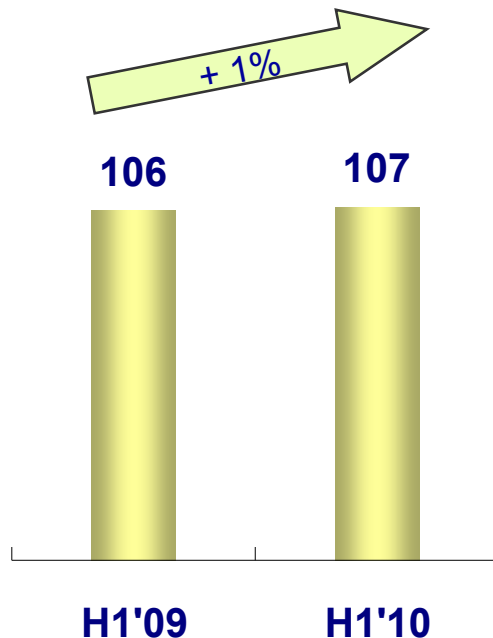


- EBITDA stable despite FMIC impact
- Solid EBITDA margin level sustained

# Strong PCCW mobile EBITDA Growth

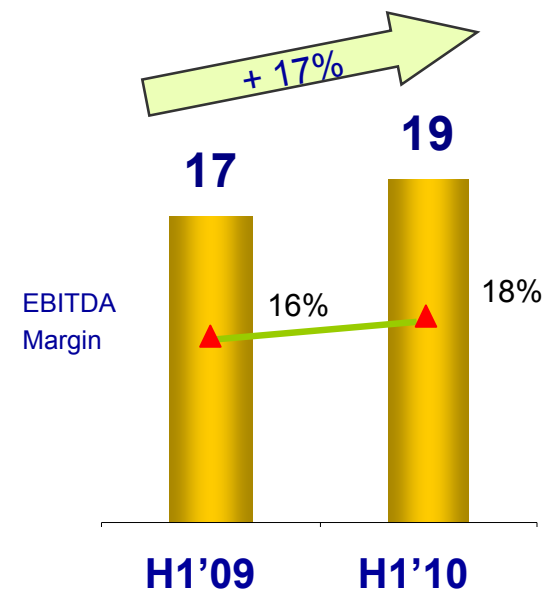
(US\$ million)

## Mobile Revenue



- 29% y-o-y growth in 3G customers with higher value-added service usage more than offsetting decline in voice service
- Data revenue up 31% y-o-y; data service continued to be a revenue driver

## Mobile EBITDA

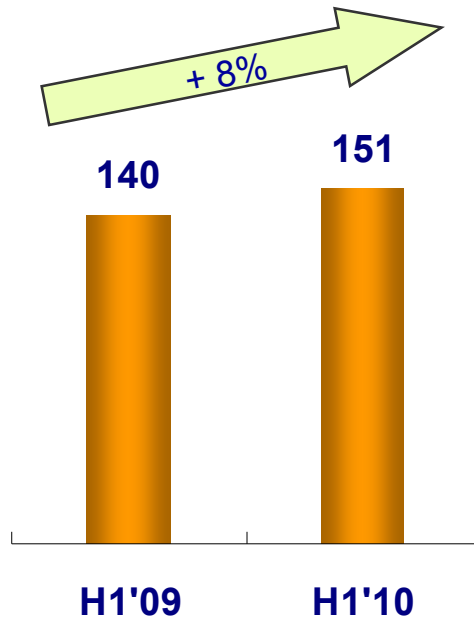


- Remarkable EBITDA growth as business focuses on high-end customers to enhance profitability
- Effective cost and resources management regarding services provisioning

# TV & Content Continues Robust Growth Momentum

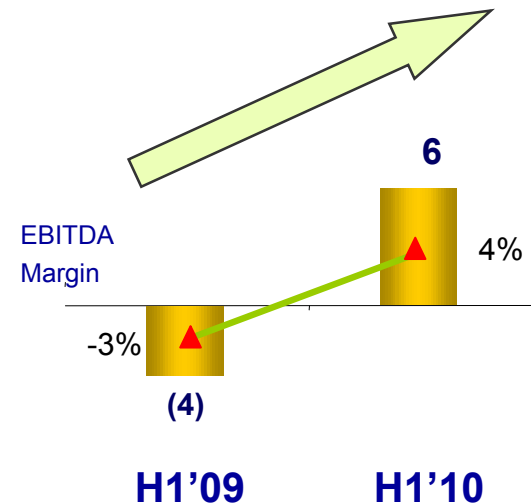
(US\$ million)

## TV & Content Revenue



- Market leadership reinforced with **now** customers growing 4% y-o-y
- Steady ARPU supported by a broad variety of programs in sports, entertainment, and lifestyle etc.
- Unique leverage on the Quadplay platform
- Advertising revenue rebound trend evident with better market sentiment

## TV & Content EBITDA

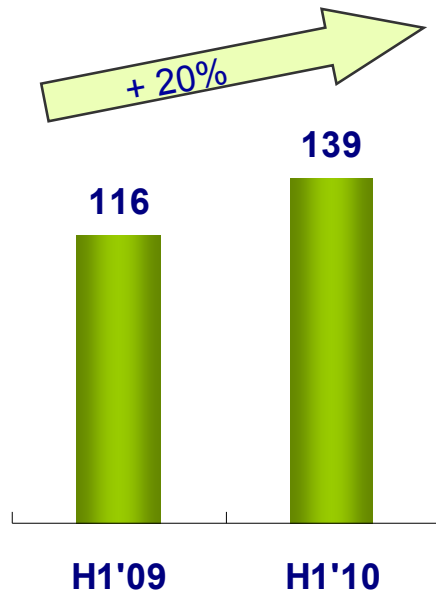


- Increased EBITDA contribution after achieving positive EBITDA in H2'09
- Gross and EBITDA margins also improved as business continued to benefit from scale
- Further content cost savings expected in H2'10

# PCCW Solutions Gains from Buoyant ICT Sector in Both PRC and Hong Kong

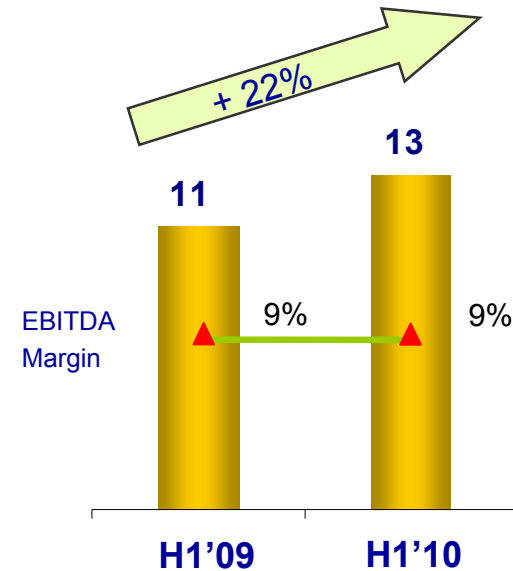
(US\$ million)

## PCCW Solutions Revenue



- Continued revenue growth due to market recovery and strong performance in PRC market

## PCCW Solutions EBITDA

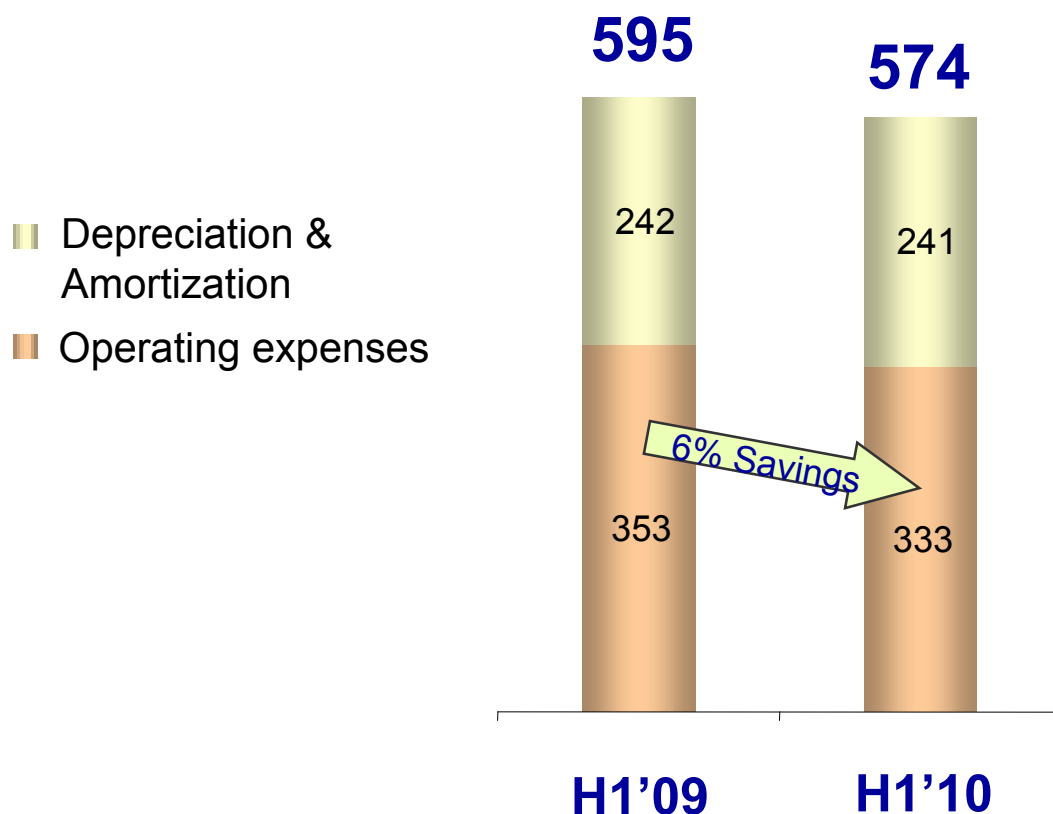


- EBITDA grew in step with revenue

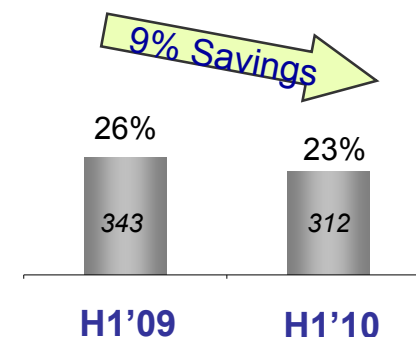
# Prudent Cost Management

(US\$ million)

## General & Administrative Expenses



## Core Opex to Revenue Ratio



- Maintained a lean, yet strong cost base for efficient ongoing operations and future development

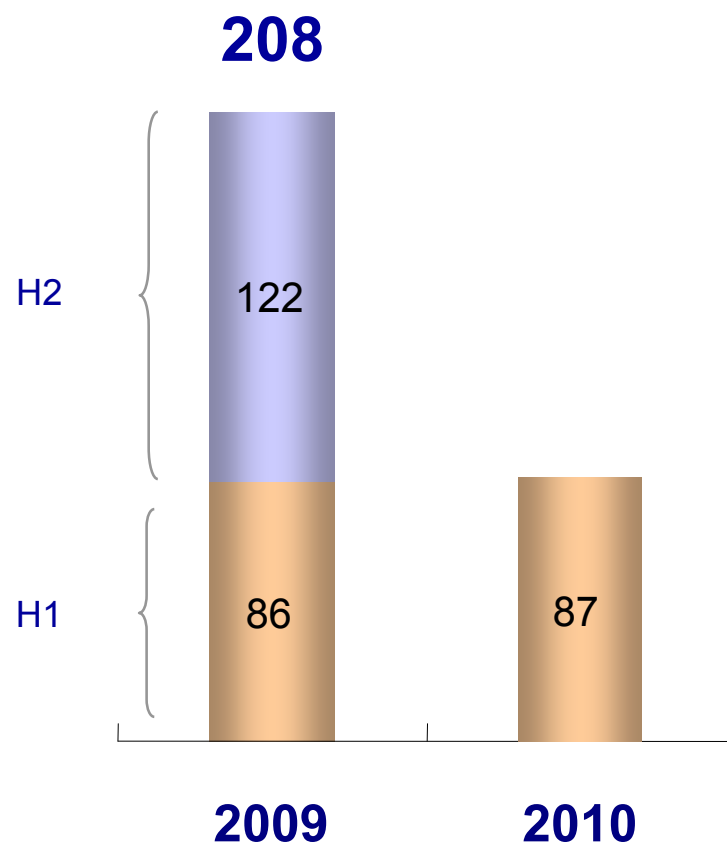
# Group Performance

(US\$ million)	H1'09	H1'10	
<b>Revenue</b>	<b>1,638</b>	<b>1,513</b>	
Cost of sales	(825)	(703)	
General and administrative expenses	(595)	(574)	
Net other gains/(losses) and restructuring costs	(2)	4	
<b>Finance costs, net</b>	<b>(94)</b>	<b>(102)</b>	Average cost of debt 4.1% (normalized)
Share of results of associates and JVs	(4)	(2)	
Profit before income tax	118	136	Effective tax rate maintained at 19%
<b>Income tax</b>	<b>(22)</b>	<b>(27)</b>	
Profit for the period	96	109	
Non-controlling interests	(12)	(11)	
<b>Profit attributable to equity holders of the Company</b>	<b>84</b>	<b>98</b>	+ 17%
<b>EBITDA</b>	<b>460</b>	<b>477</b>	



# Demand-driven Capex (exclude PCPD)

(US\$ million)



- Capex to revenue ratio maintained within guidance
- Capex commensurate with new customer demand as infrastructure already in place

H1 Capex to Revenue Ratio:  
(Core Business)

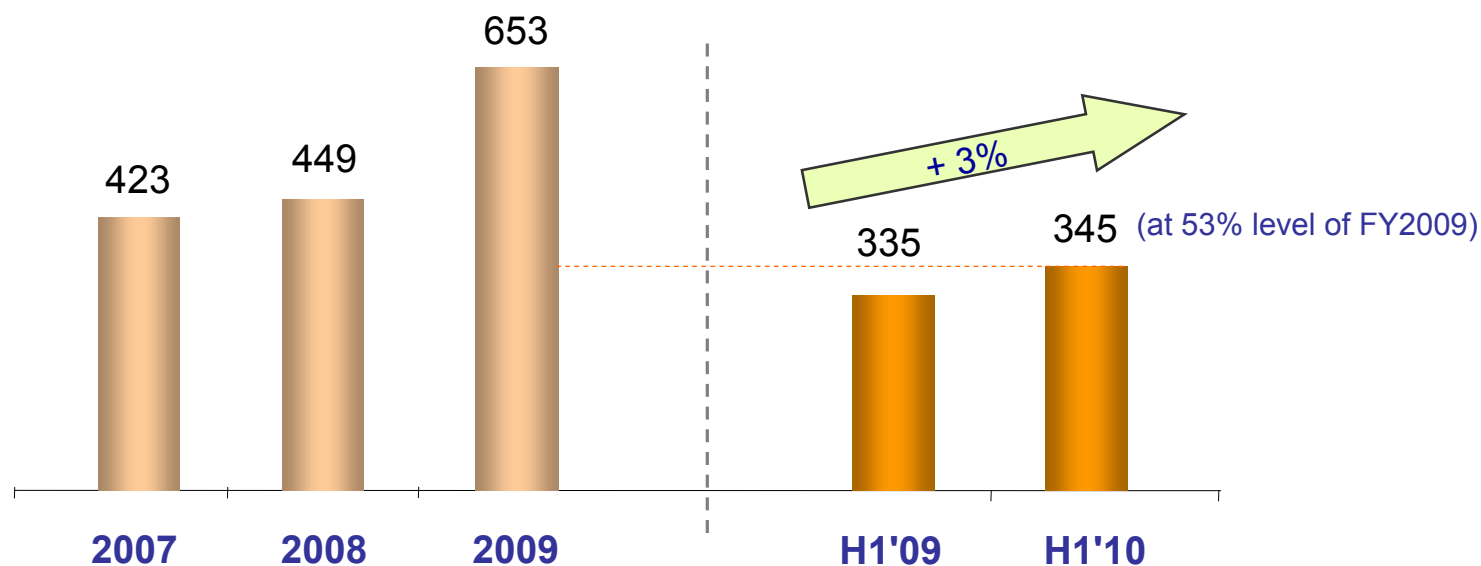
6%

6%

# Strong & Steady Operating Cash Flow

## Core Business Operating Cash Flow minus Capex\*

(US\$ million)



- Continued strong and steady operating cash flow from business recovery and prudent opex/capex management

\* Core Business EBITDA minus Core Business Capex

# Improved Debt Profile

December 31, 2009

(US\$ million)

- Long-term Revolving Credit & Term Loan Facilities
- US\$ Bonds

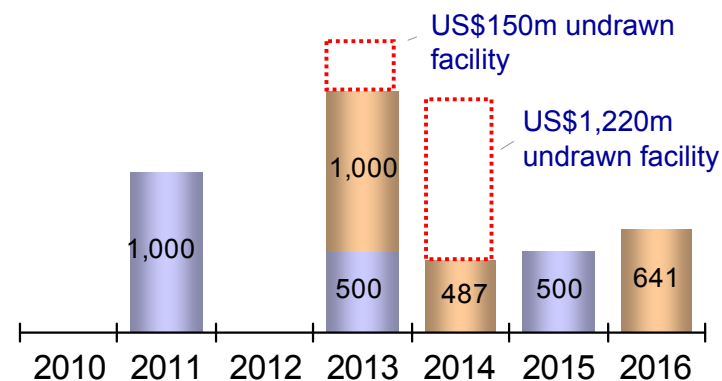


June 30, 2010

(US\$ million)

- Long-term Revolving Credit & Term Loan Facilities
- US\$ Bonds

**Gross debt: US\$4,213m**  
**Net debt: US\$3,681m**



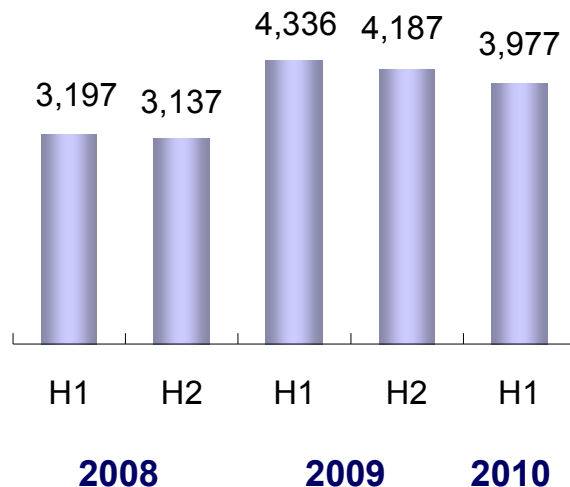
- Refinancing at lower interest rates
- Maturity profile extended from 2.9 years to 3.5 years
- Ample liquidity with US\$1.37billion undrawn to meet foreseeable obligations and fund future growth

# Continued Deleveraging

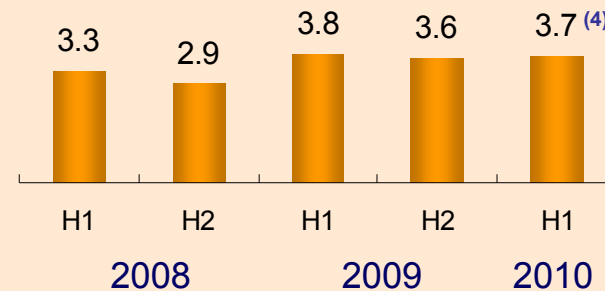
## Core Business Net Debt <sup>(1)</sup>

(US\$ million)

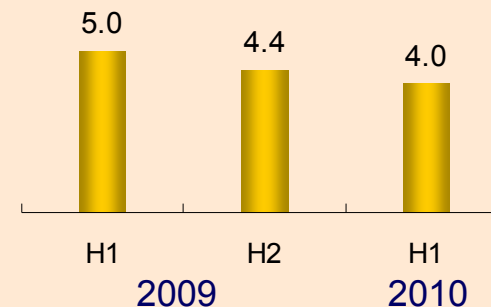
As of June 30, 2010



## PCCW Group Net Debt<sup>(2)</sup>/EBITDA<sup>(3)</sup>



## HKTGH Net Debt<sup>(2)</sup>/EBITDA<sup>(3)</sup>



(1) Net debt for the Group excludes PCPD

(2) Net debt refers to the principal amount of short-term and long-term borrowings, minus cash and cash equivalent and certain restricted cash

(3) Based on net debt as at period end divided by EBITDA for the 12-month period

(4) Pro forma with distribution of available Cyberport project surplus cash

# ***Business Review***

***Alex Arena***

*Group Managing Director*

# Quadplay Update

## Fixed line

**PCCW** Fixed Line®



## IPTV

**now** TV



## Broadband

**netvigator**®



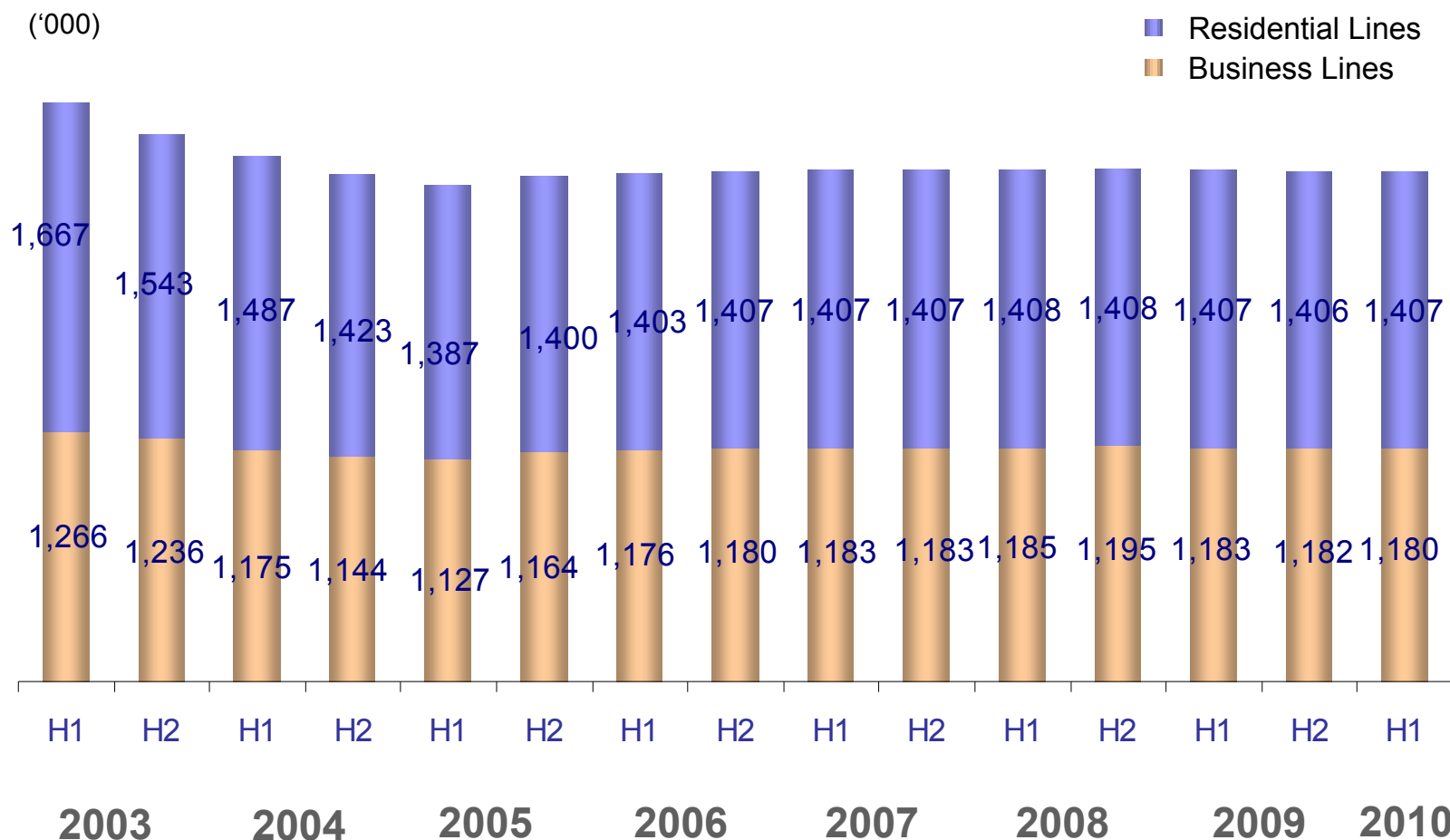
## Mobile

**PCCW** mobile®



# Stable Fixed-line Business

Solid Customer Base Maintained Since 2004



# eye<sup>2</sup>™ Service Acceleration as Fixed-line Replacement

PCCW eye<sup>2</sup>™

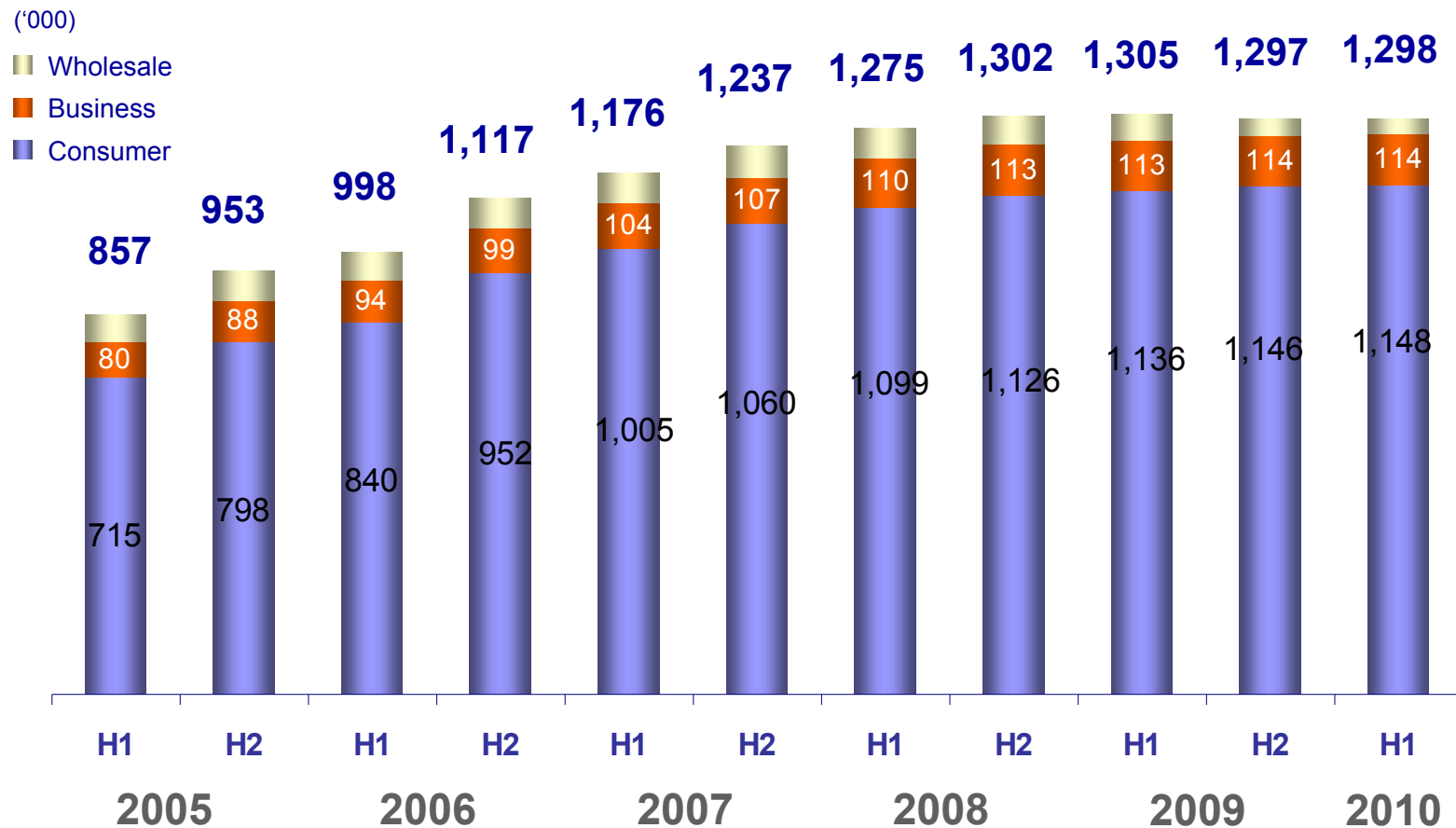
- eye<sup>2</sup>™ is the standard fixed-line device for new line service
  - *Successful in transforming local voice telephony to a multimedia service and a key element in quadplay*
  - *Improving customer stickiness and facilitating ARPU uplift*
- Many loyal customers are now invited for upgrade to the newly launched 7-inch unit which provides a lower cost basis for eye<sup>2</sup>™ service acceleration



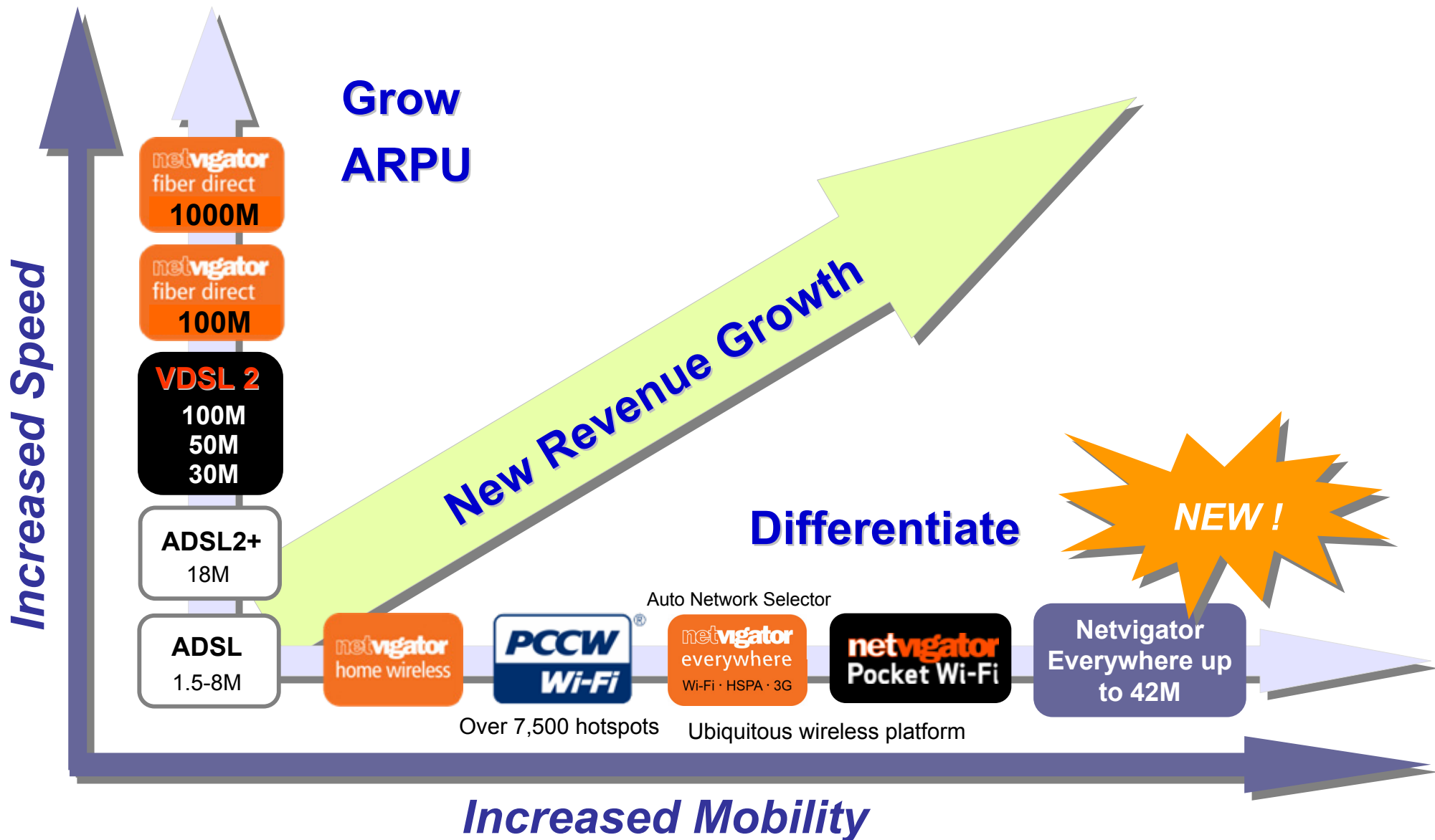


# Market Leader in Broadband

- Broadband customer base continued to grow despite intense competition
- Netvigator customers are loyal to good quality services. Churn at around 1% while acquisition momentum sustained.

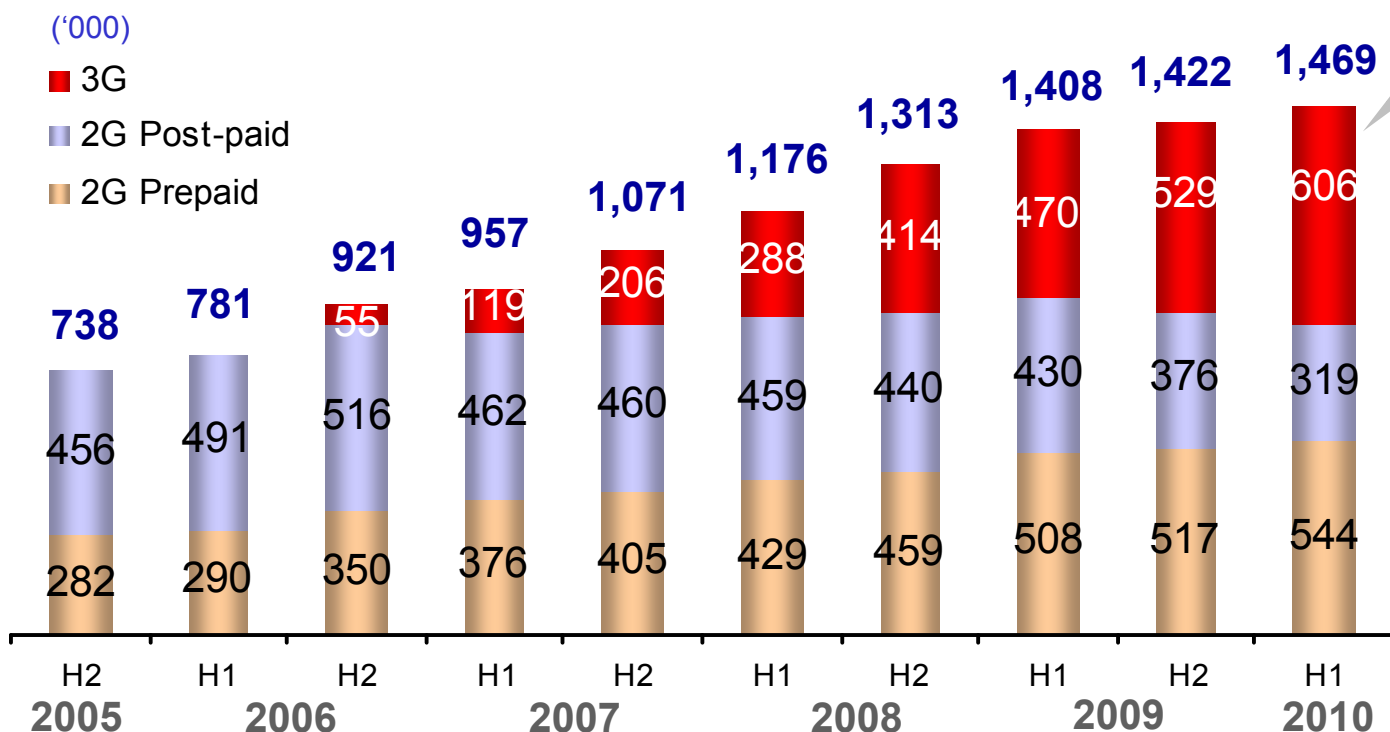


# Fixed and Wireless Broadband Strategy



# Continue Growing PCCW mobile Base

- 3G subscriber base up 29% y-o-y
- Total subscriber base reached 1.47m, up 4% y-o-y
- Blended (2G + 3G) post-paid exit ARPU increased to HK\$134 from HK\$132 in H1'09

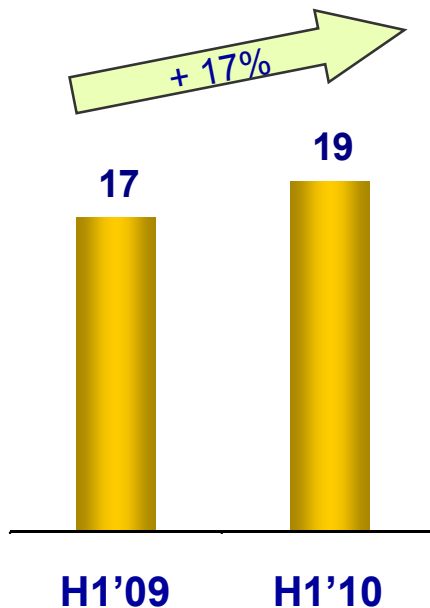


Targeting High-end Customers to Enhance Profitability

# Focus on Mobile EBITDA

## Mobile EBITDA

(US\$ million)



**Mobile EBITDA grew by 17%**

### Our Strategy:

- Focus on quality and high-end customer acquisition & retention while trading-off low-end 3G & 2G base
- Manage cost by focusing our resources on providing premium services to our valuable customers
- Tightly manage handset subsidy and put focus on SIM-only services

# Recognized Data Network Services Leadership Today

## PCCW High Speed Networks Dedicated to Smartphone Needs



PCCW mobile 最強網絡 成就最好服務

憑藉HSPA+ Fiber + Wi-Fi 光纖專網網絡及全球海外擴展，享受全球最完善之 PCCW mobile 國際數據服務「星耀國際大獎」殊榮，此項殊榮實屬全球之冠。

2888 1888 電訊盈科專門店

www.pccwmobile.com

Beyond 3G™

Powered by PCCW NEXTGEN™

- Strongest HSPA+Fiber mobile network
- Unique PCCW Wi-Fi with over 7,500 hotspots
- Highest international bandwidth provisioning supported by PCCW Global



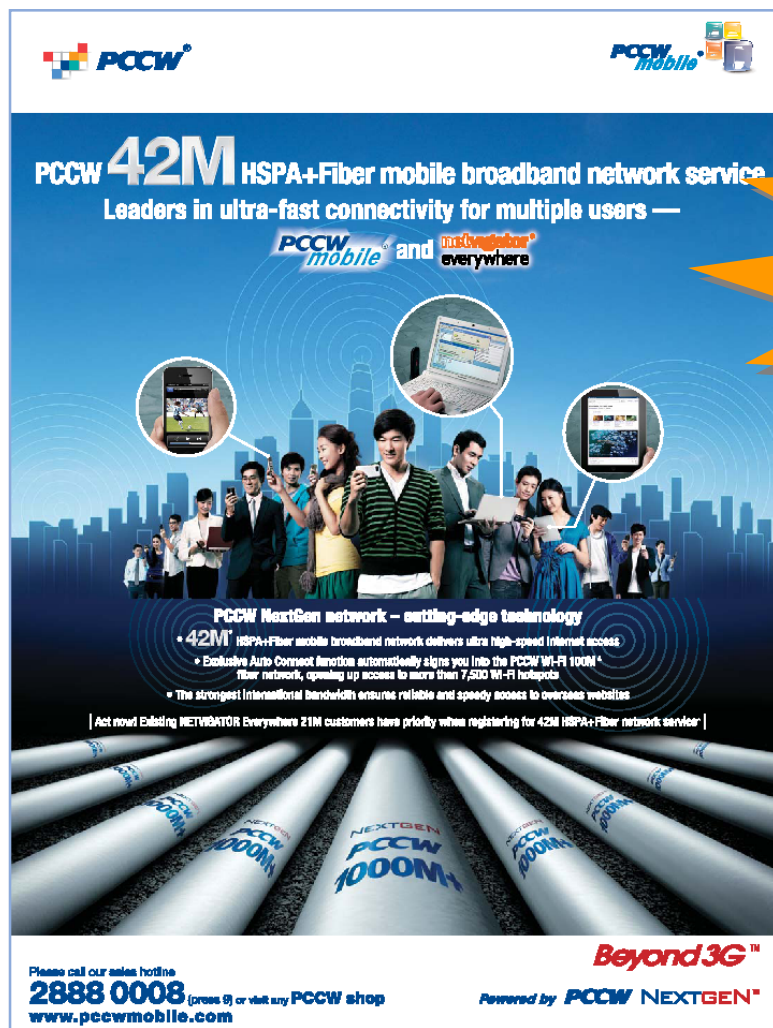
**Best End-to-End Data Network Services  
Leading the Mobile Industry**

Recently awarded  
**“Top Service Award 2010”**  
by Next Magazine



# High Speed 42M HSPA+Fiber Mobile Network Ready

Faster Data Speed Further Enhancing Mobile Internet Experience



**PCCW 42M** HSPA+Fiber mobile broadband network service  
Leaders in ultra-fast connectivity for multiple users —  
**PCCW mobile** and **nextgeneration everywhere**

**PCCW NextGen network – cutting-edge technology**

- 42M\* HSPA+Fiber mobile broadband network delivers ultra high-speed internet access
- Exclusive Auto Connect function automatically signs you into the PCCW Wi-Fi 100M\* fiber network, opening up access to more than 7,500 Wi-Fi hotspots
- The strongest international bandwidth ensures reliable and speedy access to overseas websites

[Act now! Existing NEXTGENERATOR Everywhere 21M customers have priority when registering for 42M HSPA+Fiber network service!]

**Beyond 3G™**

Please call our sales hotline  
**2888 0008** (press 9) or visit any PCCW shop  
[www.pccwmobile.com](http://www.pccwmobile.com)

Powered by **PCCW NEXTGEN™**

Leadership in  
high speed mobile  
technology

Today  
42M

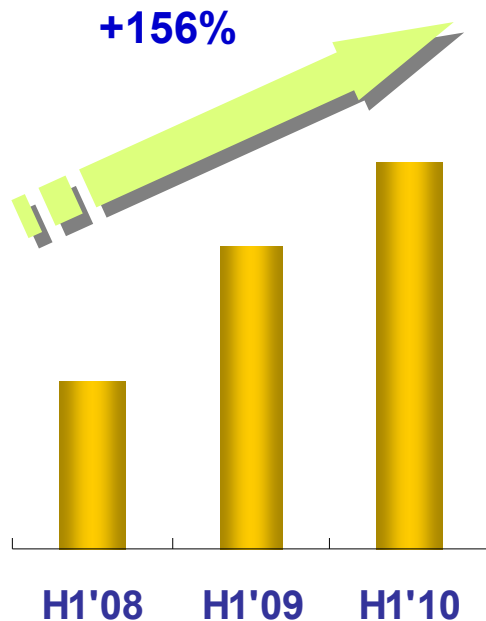
2008  
21M

HSPA+Fiber

# Increasing Data Usage and Revenue

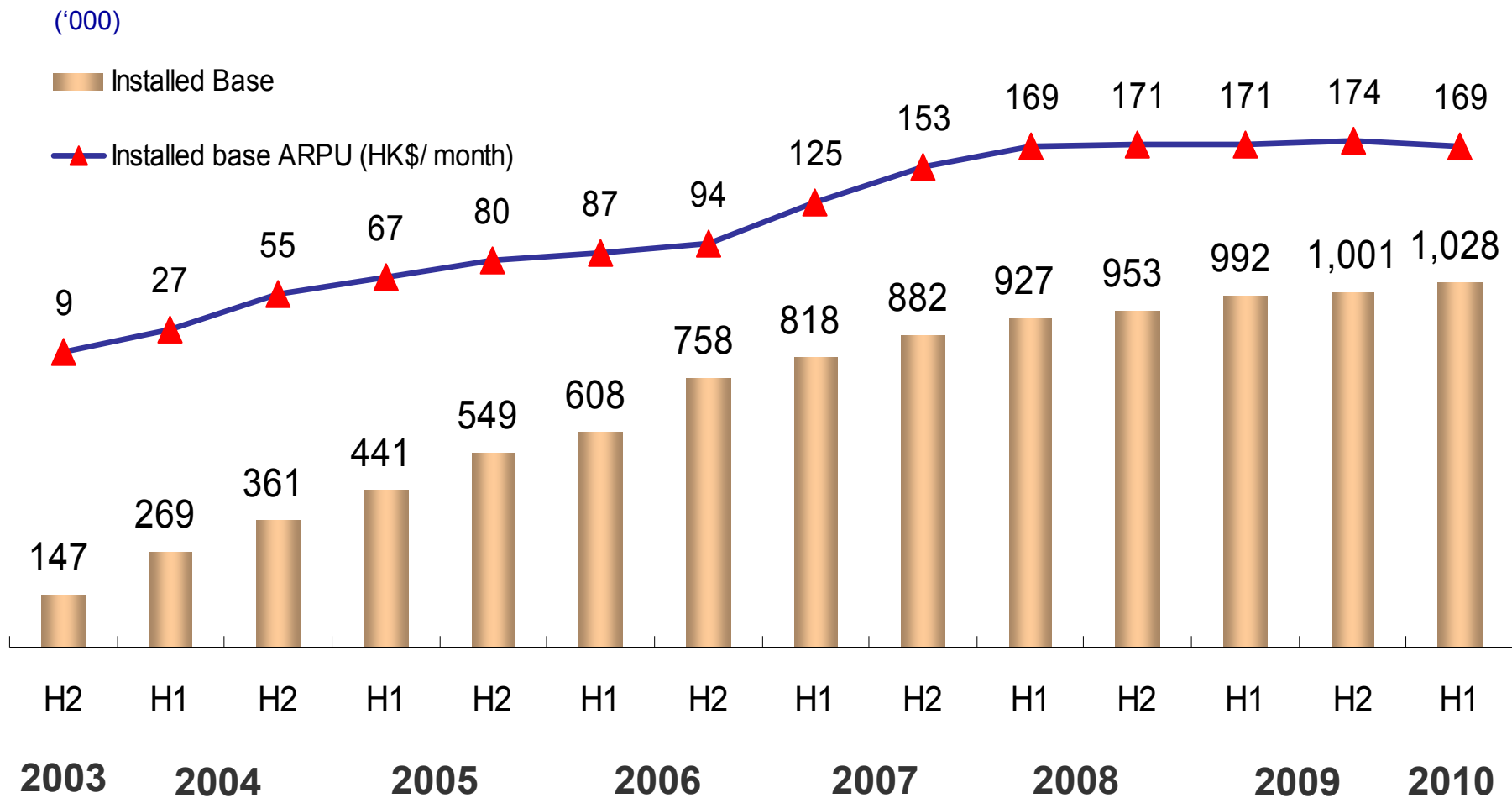
## Growing 3G Data Revenue Accounting for 45% Service Revenue

### 3G Data Revenue



- >80% of our new handset-plan subscribers are Smartphone users
- Leadership in wireless broadband service continues to fuel growth of mobile data usage and revenue
- Strong growth for data roaming revenue contributing 23% y-o-y increase in total roaming revenue
- 3G data revenue in H1'10 grew by 156% since smartphone & data-focused strategy launched in H1'08

## Steady **now** Growth Momentum





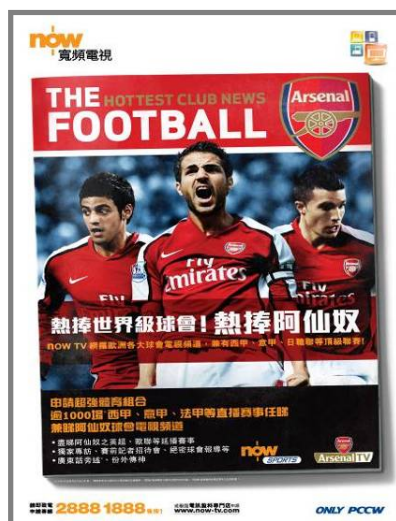
with **OVER 1000** world-class live football matches a year !

**From Spain, Italy, England, France, Holland, Japan, USA, Scotland & more**



# Exclusive Football Club Proposition

- **Localized Club Channel Experience appeal to Mass Fan Base** - Top clubs including Manchester United, Liverpool, Chelsea, Arsenal, Manchester City, Barcelona, Real Madrid & Bayern Munich.\* **Cantonese language club content.**
- **Customer Offering** - Full coverage of recorded **Premier League & UEFA Champions League** matches of key football clubs and exclusive club channel content such as pre-season friendlies, players' interviews, news features and match day build-up etc.



\* Chelsea, Liverpool and Manchester City Club Channels available on Goal TV





# Exclusive Strategic Alliance with Manchester United

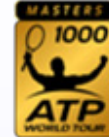
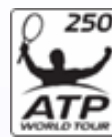
- **Exclusive strategic alliance with Manchester United** - World's most popular football club as its **Official Broadcast Partner** and **Official Integrated Telecommunications Partner** in Hong Kong.
- **Exclusive TV, Quad-play and New Media Service Offering** - exclusive broadcasting rights of MUTV, MUTV Online and MU Mobile contents across now TV, now.com.hk, PCCW mobile and PCCW eye.



# Widest & Most Comprehensive Spectrum of Variety Sports

- **Unrivalled line-up of General Sports** – Tennis grand slams & tours, World Snooker Tour, World Athletics Championships, World Volleyball Championships, Badminton World Championship & tours and golf majors & tours etc.

## Key International Sports Content



## Key Asian Sports Content



## Key Golf Content





# Strongest General Entertainment Content Proposition

Over 180 channels, VOD, and Network PVR Services.....

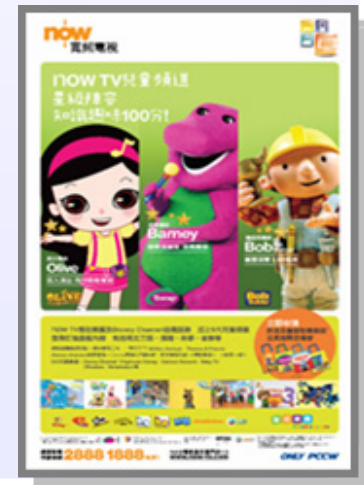
## Strongest Movie



## Strongest TV Series



## Strongest Kids







# New Music Proposition



New



1st and largest concert hub in HK with over 100 Concerts-on-demand including exclusive MOOV Live concerts and over 1000 MVs per year !

now 寬頻電視

**now TV開SHOW!**  
MOOV演唱會自選服務+MV台

一按now TV 500台  
過百個演唱會 隨時任睇任揀  
兼5條MV台 盡睇過千個MV

月費 \$35  
原價\$50  
白銀申請 減\$2個月

2009 SUPER FEVER  
2009 SUPER 500  
2009 SUPER 100  
2009 SUPER 50  
2009 SUPER 20  
2009 SUPER 10  
2009 SUPER 5  
2009 SUPER 1

請即致電 2888 1888 或親臨電訊科學專門店查詢  
www.now-tv.com

ONLY PCCW



# now TV Transformation & Growth



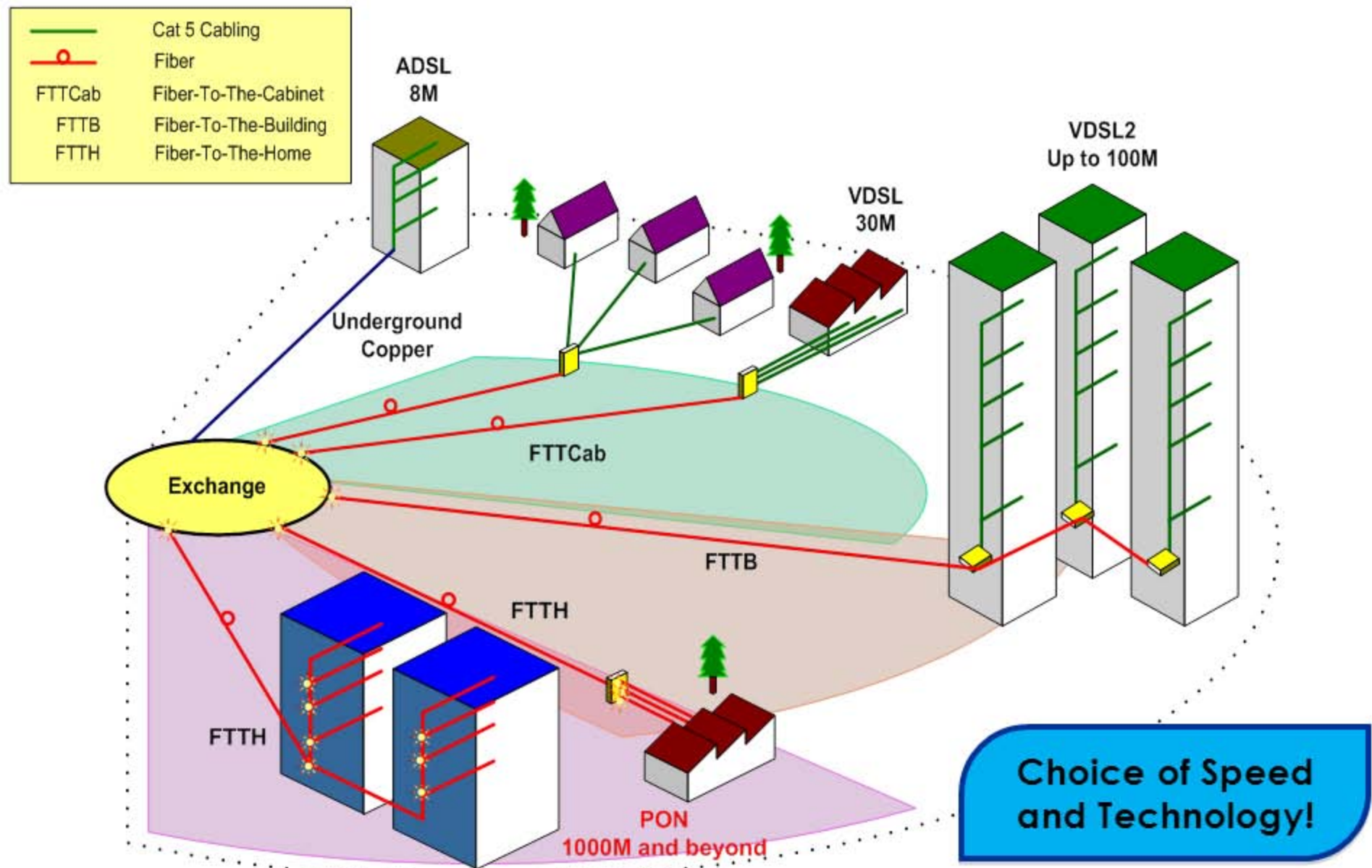
# *Using Technology to Meet Customer Needs*



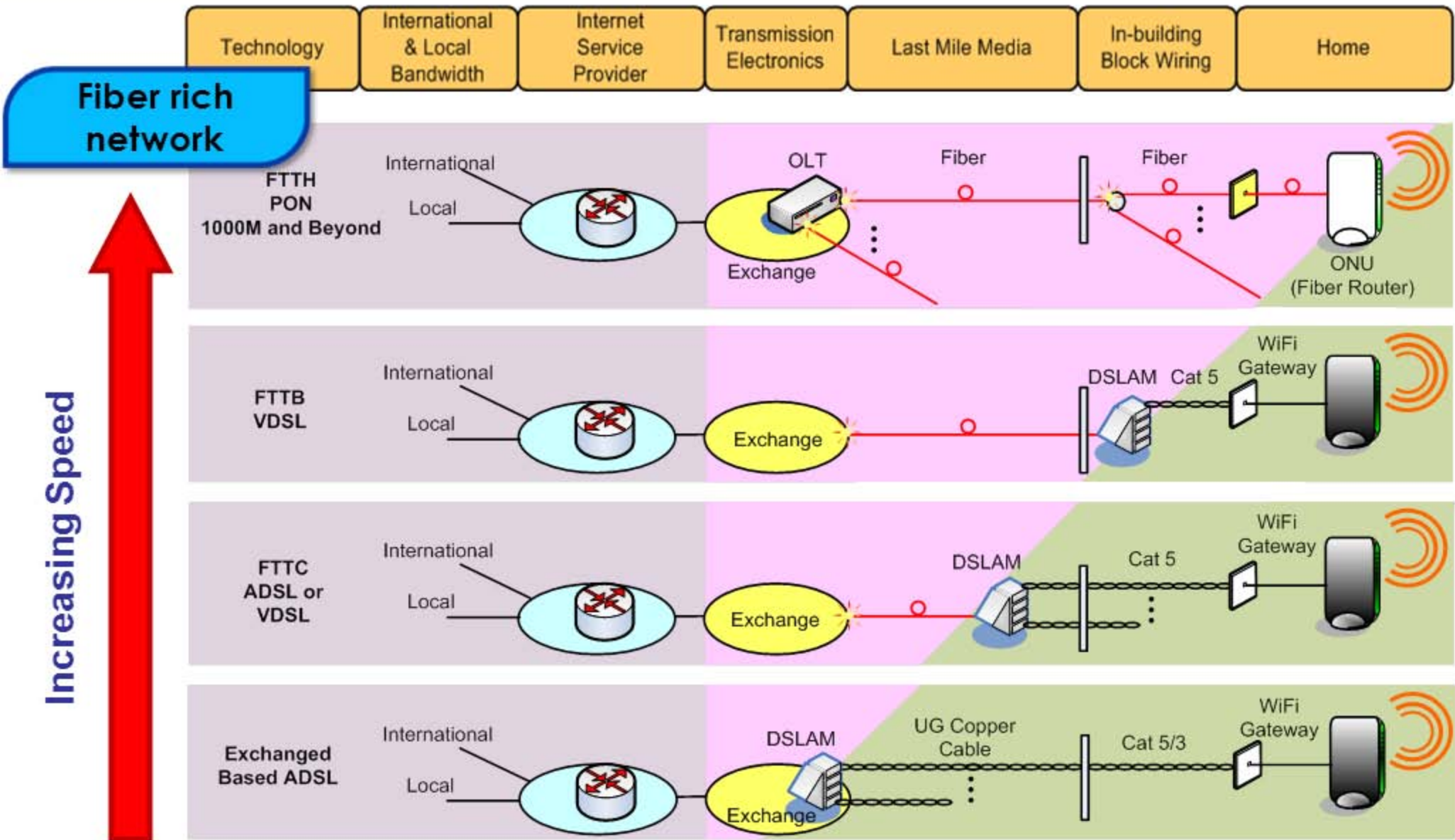
## Consumers are looking for:

- **A choice of speed**
- **Mobility, broadband anywhere you want it**
- **Fast access to overseas sites**
- **Ease of connection via different kinds of devices**
- **Excellent customer service**

# Our Fixed Broadband Evolution

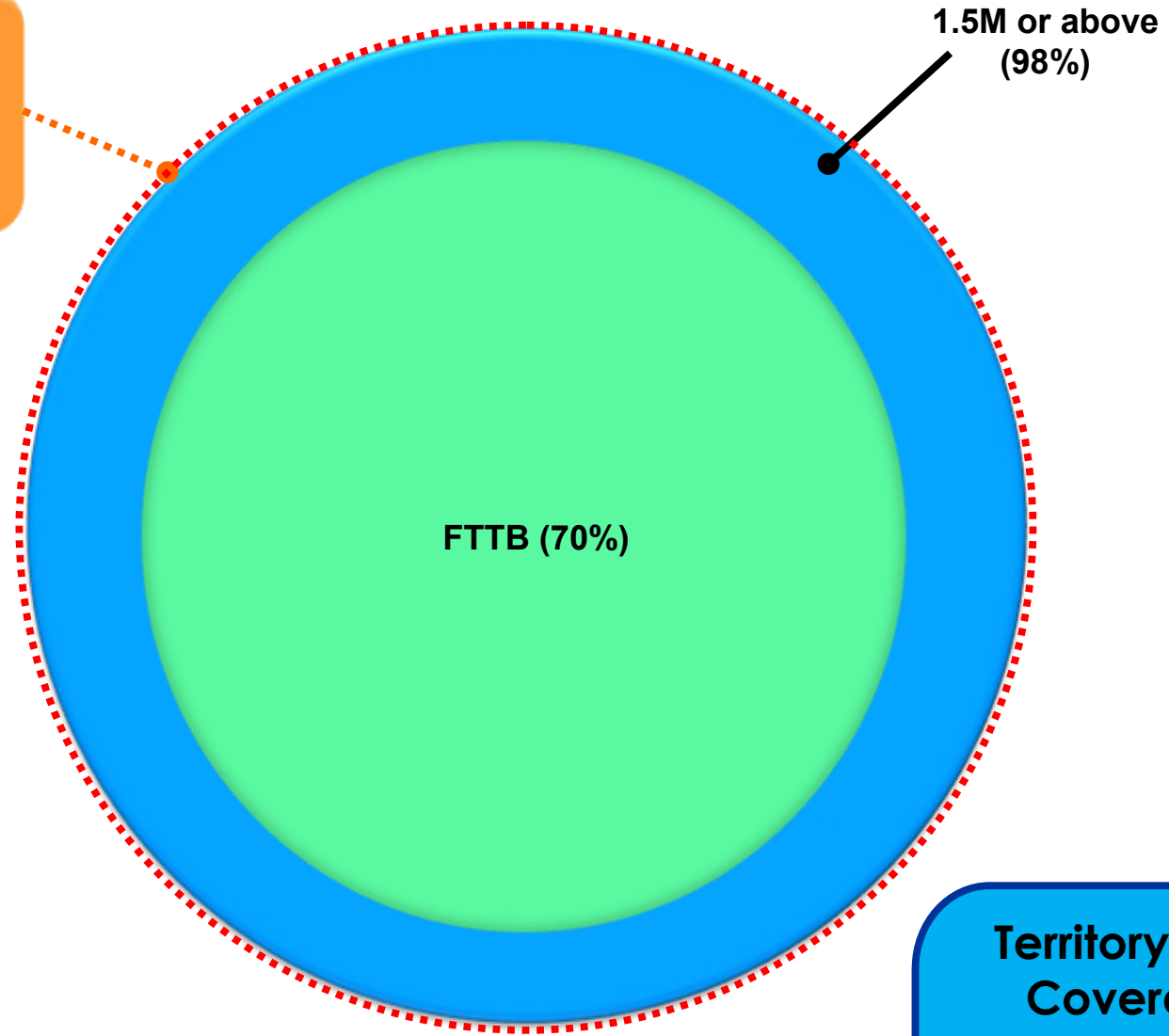


# Fiber Access Evolution



# Fixed Broadband Coverage

Continue to grow -  
subject to actual  
customer demand





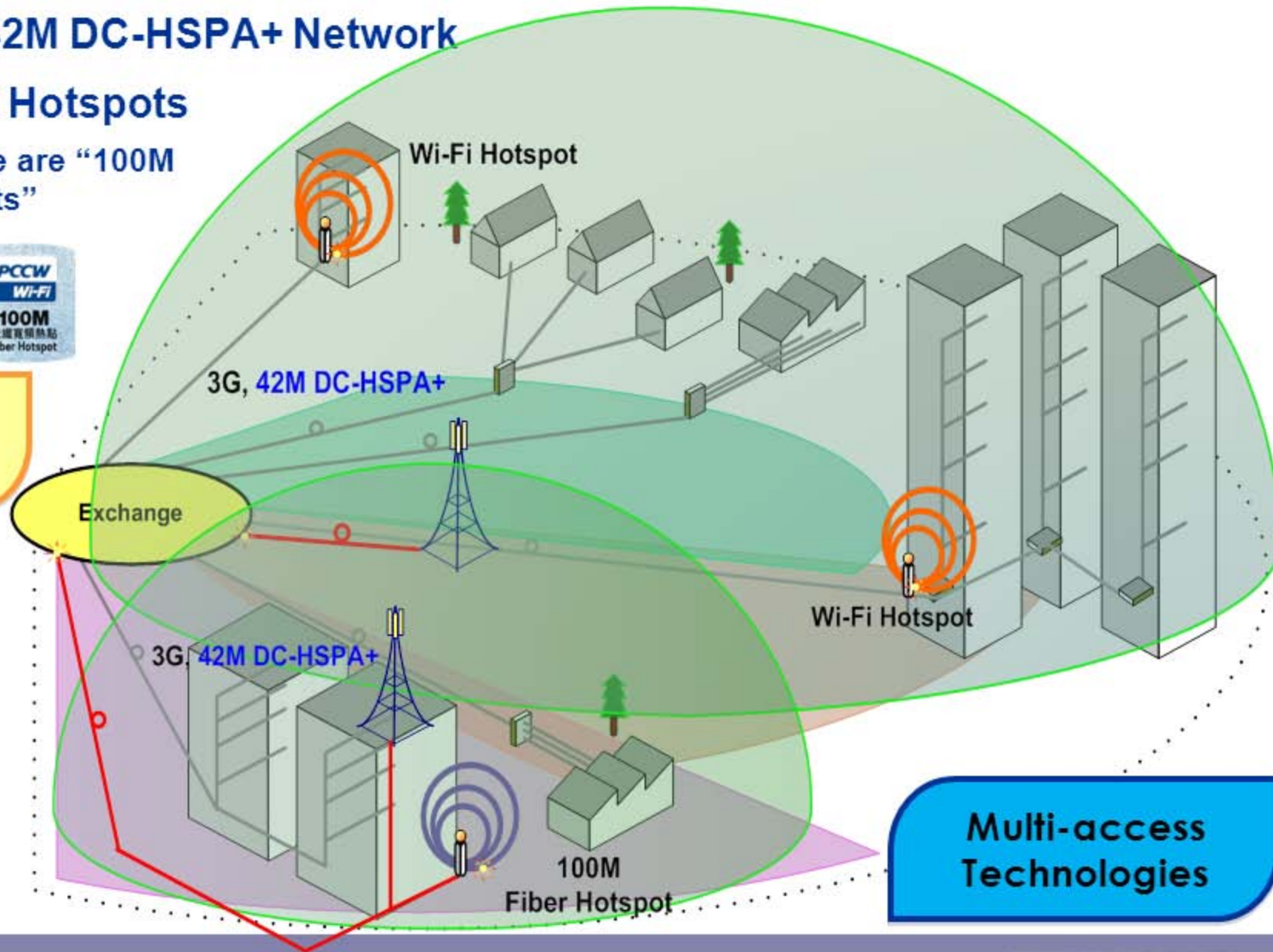
# Ubiquitous Broadband Achieved by Integrating Fixed and Mobile Broadband

- Mobility 3G 42M DC-HSPA+ Network
- > 7,500 Wi-Fi Hotspots
  - 1,000 of these are “100M Fiber Hotspots”

netvigator®  
everywhere



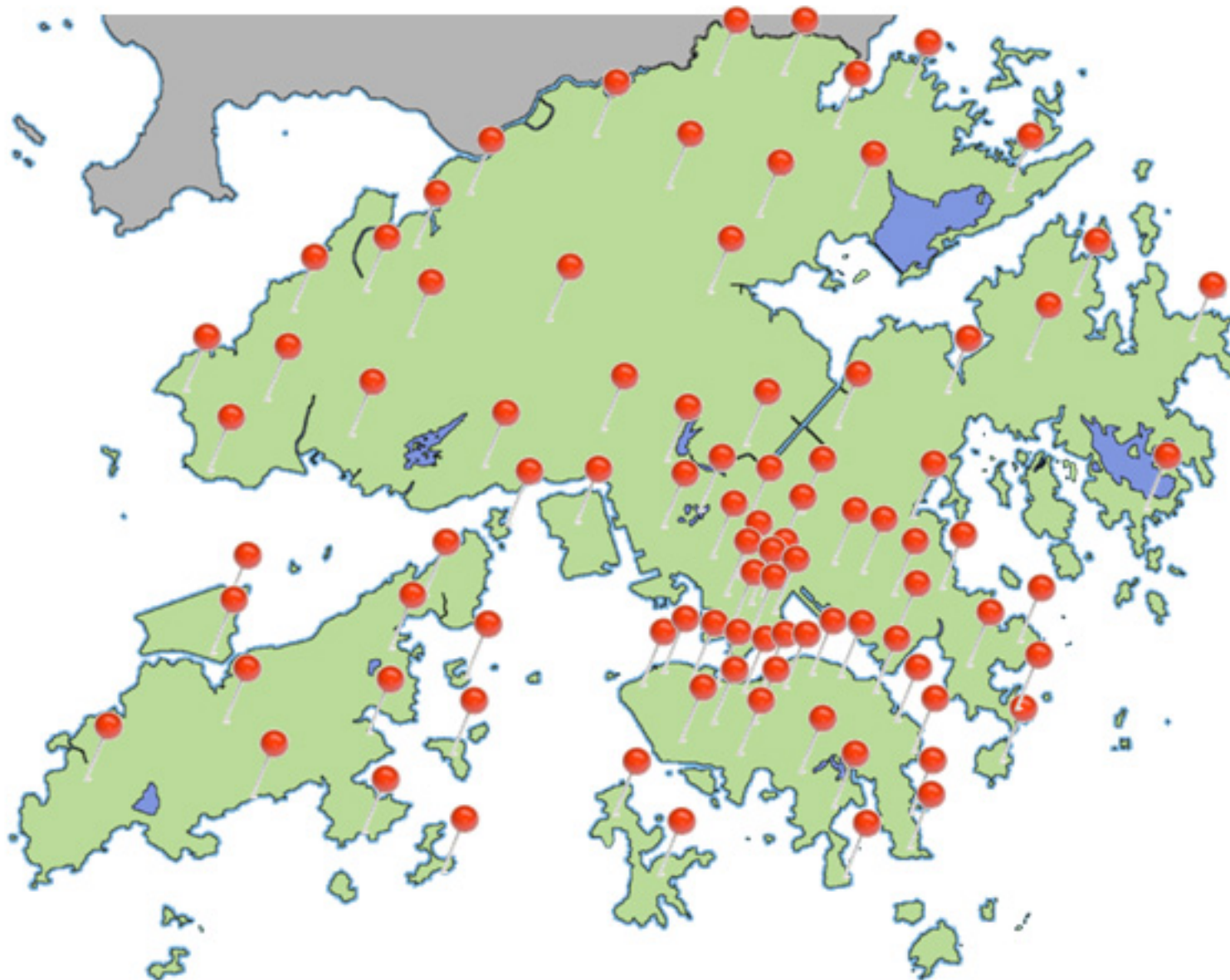
Broadband  
Everywhere!



Multi-access  
Technologies

# High Network Availability

- 93 exchanges covering urban and rural areas
- Shortest transmission path to reach customers
- Facilitates provisioning
- Redundancy gives higher network reliability

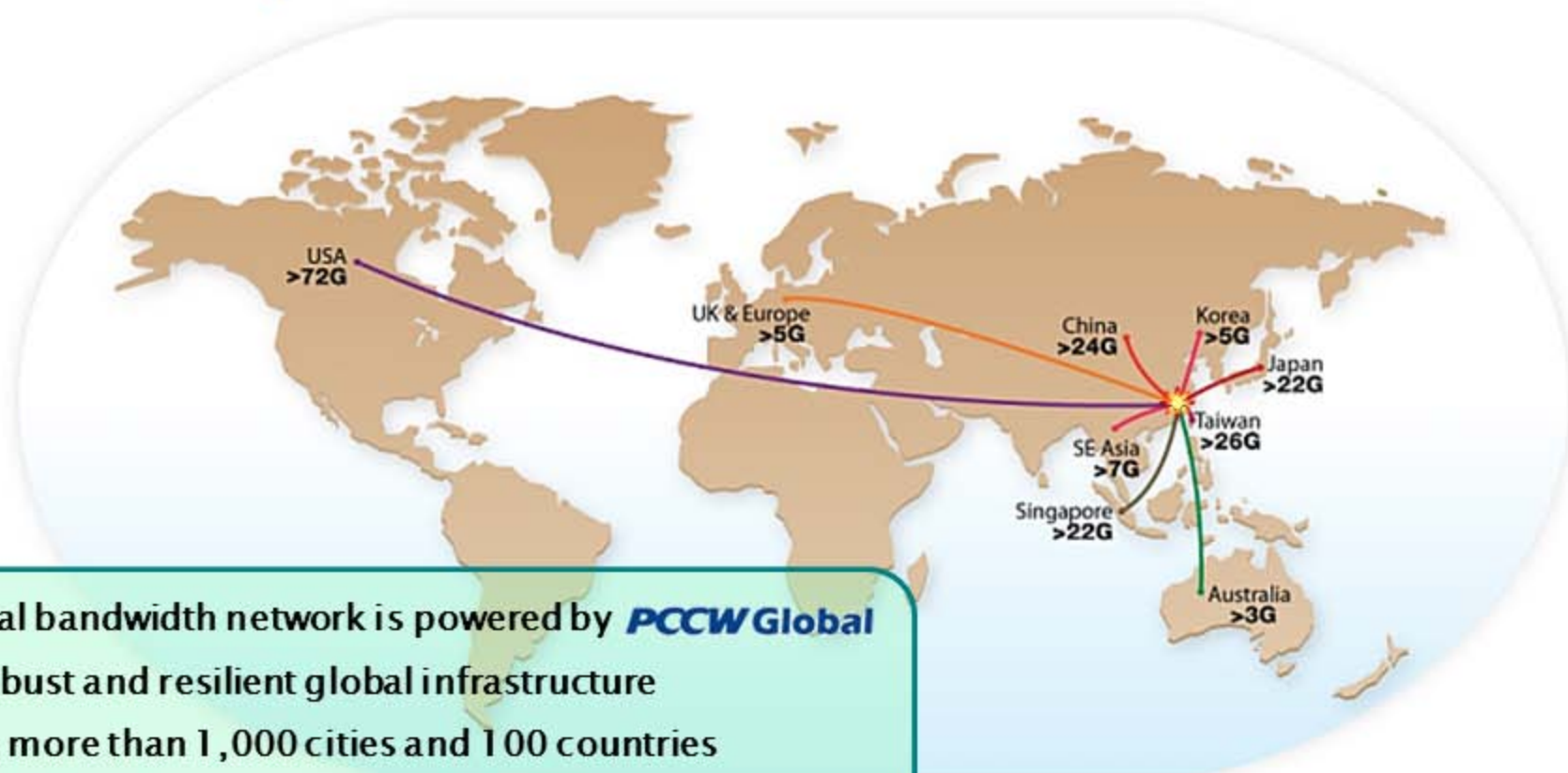




# Broadband Beyond Hong Kong

- 60% traffic goes beyond Hong Kong
- Reliable international bandwidth is critical

 **netvigator**® - Strongest International Bandwidth Network



International bandwidth network is powered by **PCCW Global**

- Highly robust and resilient global infrastructure
- Reaching more than 1,000 cities and 100 countries
- PCCW Global is a business unit under PCCW

# Excellent Customer Services

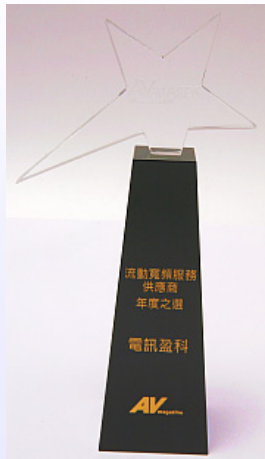
**Hrtech**  
數碼誌尚

**The Best of The Best Awards**



**AV**  
magazine

**AV Awards**



**星島日報**  
SING TAO

**Sing Tao Excellent Services Award**



**東周刊**  
EASTWEEK

**HK Service Awards (5 Yrs)**



**壹周刊**  
YAT KEE

**Top Service Awards (12 Yrs)**



**Best of IT Awards**



**E-brand Awards**

**e-zone**

**e-世代品牌大獎**  
e-brand awards 2010

**Touch Brand**



**Yahoo! Emotive Brand Awards**








**Mingpao e-trend Award**





# Netvigator Offers Ultimate Broadband Experience

	Netvigator	
A choice of speed	1.5M-1000M via mix of technologies: ADSL, ADSL2+, VDSL, VDSL2 & PON  98% coverage	✓
Mobility, broadband anywhere you want it	Over 7,500 Wi-Fi Hotspots, up to 100M 3G, HSPA, HSPA+, DC-HSPA+  Supported by Fiber-to-the-Cellsite	✓
Fast access to overseas sites	186G  Reaching more than 1,000 cities and 100 countries	✓
Ease of connection via different kinds of devices	Ethernet, Wi-Fi, 3G, DC-HSPA+	✓
Excellent customer service	    	✓
	The Best of The Best Awards    AV Awards    Top Service Awards (12 Yrs)    HK Service Awards (5 Yrs)    Sing Tao Excellent Services Award	